

Fall 2020



Waste Resources
a **WRT** company

See Center Page for
Updates to Service Changes
due to COVID-19
Global Pandemic

CITY OF CARSON

RECYCLE



Residential Trash, Recycling, and Greenwaste Collection Services Guide

Customer Service Hours: Mon-Fri 7:00 a.m. to 5:00 p.m.
Sat 8:00 a.m. to 12:00 p.m.

 (888) 467-7600 or (310) 366-7600

 (310) 366-7606

 wasteresources.com/carson

 info@wasteresourcescarson.com



Services Available for Carson Residents

3-Cart Collection System

- Carts for **BLACK-Lid** trash, **BLUE-Lid** recycling, and **GREEN-Lid** greenwaste service
- **Free** additional recycling/greenwaste carts; fee for additional trash

Valet Service

- For help in setting out your carts

Cart Replacement

- If your carts are damaged or missing

Sharps Mail-Back Program

- One **Free** kit per calendar quarter

Bulky Item and E-Waste Pickup (see section for program changes)

- Up to five household items per pickup
- Single-Family: One **free** pickup per calendar quarter (4 pickups/year)
- Multi-Family: **free** pickups per year equals number of units
- Additional pickups are subject to a surcharge

Extra Pickups

- Two **free** extra pickups per year - up to three 30-gal bags each of trash, recycling, and greenwaste

Clean Environment Week - October 12-16, 2020 (Details on Center Page)

- Paper shredding & e-waste recycling event October 17, 8am-12pm
- Extra pickups and bulky/e-waste collection during this week

Holidays Observed by WR[†]

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

[†] If the holiday falls on a weekday, collection is delayed by one business day.

Sharps Recycling Kit

Three easy steps to conveniently and responsibly dispose of needles, lancets, and other sharps:



Step 1: Call WR to request a **Free Sharps Kit** (container, pre-paid postage label, and form), which will be delivered to your home the following week.

Step 2: Fill the container with Sharps.

Step 3: Sign the form included in the side pocket of the kit and mail the container by using the pre-paid postage label provided.

Residents can get one **Free Sharps Mail-Back Kit** per calendar quarter, with additional kits available for a nominal charge. Limit one kit at a time.

SERVICE ADVISORY

WR continues to ensure that there are no major service interruptions during the global Coronavirus pandemic (COVID-19), while protecting its employees from the spread of the virus. **EFFECTIVE IMMEDIATELY AND UNTIL FURTHER NOTICE, the following emergency service guidelines/requirements are in effect:**

- **All trash/recyclables must be in containers. Any trash outside of containers will not be collected - contact our office for an extra pickup;**
- **For safety, WR drivers must remain inside their vehicles at all times;**
- **All waste containers must be accessible for service by the collection vehicles. Do not place your containers close to cars or structures;**
- **All container lids must be closed. Do not overfill your container(s). This may cause spillage. The recovery of spilled items will be the responsibility of the resident. For additional containers or service, please call our office or email us at info@wasteresourcescarson.com;**
- **Do not approach the WR driver for additional services. Call Customer Service for such requests;**
- ***Bulky Items:* All mattresses must be bagged and sealed before being set out for collection. Mattresses with bed bugs will not be collected. Loose trash placed along with bulky items will not be collected.**

To read this entire advisory, visit wasteresources.com/covid19-customers.

Check our website periodically for the latest updates on service changes due to the COVID-19 global pandemic.

CLEAN ENVIRONMENT WEEK

1. E-WASTE RECYCLING AND PAPER SHREDDING EVENT



Recycle your old electronics - computers, TVs, copiers, VCRs, cell phones, DVD and Blu-Ray players, and microwaves - and commit to caring for the environment.

Saturday, October 17, 2020
8:00 a.m. - 12:00 p.m.

CITY HALL PARKING LOT
(701 E. CARSON STREET)

PROOF OF CARSON RESIDENCY REQUIRED
NO COMMERCIAL / BUSINESS WASTE

COVID-19 Precautions



Do not attend if you have
1. Any COVID-19 symptoms
2. Been asked to quarantine
3. Recently traveled internationally



Wear a face covering



Stay in your vehicle
with windows
closed, if possible

Recycle your confidential documents safely and conveniently. All paper will be shredded onsite. Shredding may end before 12:00 p.m. if paper capacity is reached early.



LIMIT 3 FILE/PAPER BOXES PER RESIDENT FOR SHREDDING

2. EXTRA RESIDENTIAL COLLECTION SERVICES OCT. 12-16 ONLY

During this week only, residents can get the following extra services for free:

- one extra pickup of **up to three** 30-gal bags of trash
- one extra pickup of **up to three** 30-gal bags of recycling
- one extra pickup of **up to three** 30-gal bags of greenwaste
- one extra bulky/e-waste pickup, **up to four items**

Set the bags out next to your carts on your regular service day (please mark what's in the bags so they are properly handled).

Bulky/e-waste pickups still need to be scheduled by phone or email (888-467-7600, info@wasteresourcscarson.com) up to noon the day before your regular service day, but will not count towards your limit (once per quarter or number of units per year).





Recycle

ECO-TIP: Please rinse out all containers with food or liquids to make them easier to recycle!

- Plastic containers, bottles, tubs, jars, clear plastic film bags
- Newspaper, magazines, phone books, envelopes, clean white and colored paper, mixed paper
- Aluminum, tin, metal, bi-metal cans, metal hangers
- Glass bottles, jars
- Milk, juice, soup cartons
- Cardboard and paperboard (i.e. cereal boxes), flattened

Note: WR will tag carts that have too much trash in them. Repeated violations will result in more **black-lid** trash cart(s), which will be billed to you directly.



Your Carts are NOT for:

- Appliances
- Construction materials, dirt, sand, stone, concrete
- Lawn furniture
- Rubber tires, bulky household items, hazardous waste

Trash

- Everything else



Greenwaste

- Yard trimmings, including: grass, leaves, small branches less than three inches (3") thick and four feet (4') long

Note: WR will tag carts that have too much trash in them or oversized greenwaste. Repeated violations will result in more **black-lid** trash cart(s), which will be billed to you directly.

ECO-TIP: To help conserve energy, reduce traffic, and improve air quality, wait until your green-lid cart is full before setting out for service.

Service Notes

- Place all carts curbside by **7:00 a.m.** on your regularly scheduled service day and **promptly remove carts** after service.
- Lid opening should face **toward the street** and carts placed **side by side** at least two feet (2') apart and three feet (3') from parked vehicles or objects.
- Lids should be **closed** and carts should not be **overfilled**. **This may cause spillage. The recovery of spilled items will be the responsibility of the resident.**
- If your cart is unserviceable, your driver will leave a **warning notice** with a corrective action for the following week's collection.
- Additional **blue-lid** recycling and **green-lid** greenwaste carts are available for **free**. There is a fee for additional **black-lid** trash carts.

Household Hazardous Waste (HHW), Batteries, Universal Waste, and Electronic Waste (E-Waste)



Household Hazardous Waste (HHW) and **Universal Waste (UW)** cannot be disposed of with household trash or recycling, down the drain, or by abandonment. HHW and UW **must** be disposed through the County's HHW program.

Visit 888cleanla.com for more information and for upcoming collection events, including weekend events in **San Pedro**.

E-Waste can be recycled through the **bulky item collection** program. Call WR to schedule a pickup.

The City will be hosting its first HHW event on Saturday, November 14 at the City Hall parking lot. Stay tuned for details.

Bulky Household Item Collection and Bin Service

Bulky items are any household items that do not fit in a residential cart, but can be lifted by two people. Examples include furniture, water heaters, appliances, mattresses, e-waste, and bulky yard waste. **Effective immediately and until further notice, all mattresses must be bagged and sealed before being set out for collection. Mattresses with bed bugs will not be collected. Loose trash will not be picked up.**

Items **not allowed** for bulky item collection include automobile bodies and parts, spas, gazebos, wood, construction waste, hazardous waste, or items which may not be safely handled and lifted by two persons.

To schedule a pickup, call WR up to seven (7) days in advance of your regular service day, before noon (i.e., by noon Tuesday for Wednesday pickup). You will be asked to describe the items that will be left on the curb for pickup.



Holiday Closures

Modified Collection Schedule:

- ◆ **Thanksgiving Day (Thursday, November 26; collection will be delayed one day the rest of that week)**
- ◆ **Christmas Day (Friday, December 25; collection will be delayed one day the rest of that week)**
- ◆ **New Year's Day (Friday, January 1; collection will be delayed one day the rest of that week)**