CITY OF CARSON COMMUNITY SERVICES DEPARTMENT 18601 S. Main Street, Carson CA 90248

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The Community Services Department is comprised of five divisions: Administration, Community Center, Transportation, Recreation and Human Services. The Department delivers services and programs to support citizens' diverse interests in parks, recreation, and culture. This includes operating and maintaining twelve (12) parks and four (4) mini-parks, two (2) aquatic centers and two (2) pools, a sports complex, and a boxing and weightlifting center. The Community Center offers 40,000 square feet of versatile meeting and event space including 12,000 square foot ballroom and meeting rooms that accommodate between 5 and 1,200 guests, and state-of-the-art visual services. And the Transportation Services Division provides citywide transportation programs related to improving the fixed-route public transit system, specialized elderly and disabled transit, transit support of city park programs, and regional air quality issues.

RECREATION DIVISION

PARK FACILITY RESERVATIONS

The Reservations Section continues to follow Los Angeles County Rules and Regulations to include COVID-19 information for all reservations indoor and outdoor picnic grass/shelter areas at all parks in August. For the month of August, there were a total of 74 permits scheduled. Currently, the permits department handled 29 indoor, 45 outdoor (picnic grass/shelter) reservations for August. We had over 200 calls and inquiry for park fees and availability.

WEEK	BASEBALL	BASKETBALL	COED SOFTBALL	MEN'S SOFTBALL
8/2 - 8/6	23	0	20	8
8/9 - 8/13	23	0	20	8
8/16 - 8/20	23	0	20	8
8/23 - 8/27	23	12	20	8
Month Total	92	12	80	32
FYTD Total	460	12	316	146

ADULT SPORTS TEAMS

ADULT SPORTS

Adult Basketball Leagues are now going. Scheduled play is occurring at Foisia, Del Amo, Dolphin and Calas Parks, rotating locations. More leagues are planned for the month of September with growing interest. Soccer play has been taking place at some of the parks but hasn't had success starting leagues. There are currently three teams that are consistently showing up to play, however it is not enough to start a league.

COVID has had a significant effect on all Adult Sports. Teams have verbally expressed interest in returning but most have not been successful reforming their teams because of the concern for the virus. The most success has been in the Baseball Leagues which are still not at full capacity.

YOUTH SPORTS

Registration for fall sports including girls softball, flag football, and soccer started on July 1, 2021. Prices remain \$25 for residents and \$58 for non-residents. Last day to register is September 4, 2021. The Los Angeles County Department of Public Health updated the Protocol for Organized Youth Sports that take

effect on Wednesday, September 1, 2021. Volunteer Park Associations, Parents, and Coaches were informed of the new protocols that include the following:

- Outdoor Moderate or High Risk Sports for youth 12 and older, staff, coaches and volunteers. A weekly negative test result is required for all participants 12 and older who are not fully vaccinated, including children who are playing, staff, coaches, and volunteers; weekly school testing fulfills this obligation.
- No screening testing required for children under 12 playing Outdoor Sports; weekly school testing fulfills this recommendation.
- Fully vaccinated youth participating in outdoor sports are not required to test weekly unless there
 is a positive case among players, coaches and/or staff. If there is a positive case, all players,
 coaches, staff, and volunteers (regardless of vaccination status) are required to have a weekly
 negative test result for two weeks from exposure to the case and must test negative prior to
 competitions.

ENRICHMENT CLASSES

The Teen Enrichment Summer Camp program started on June 14th and ended on August 6th. The teens have spent the summer working on a film production that includes costume design, set building, script writing, choreography, and acting. They had a Summer Finale and preparations are taking place for an outdoor movie premier. Registration for all Enrichment classes including Praxis started on August 23, 2021. Classes are scheduled to start on September 27, 2021.

TEEN ENRICHMENT CAMP

Week	Participants
8/2 - 8/6	25
Month Total	25
FYTD Total	213

Week	New Clients	Open Cases	Closed Cases	Referrals Received	Extra Linkages
8/1 - 8/5	1	8	7	4	6
8/9 - 8/12	0	8	0	1	8
8/16 - 8/19	0	8	0	0	8
8/23 - 8/26	0	8	0	0	9
8/30 - 8/31	0	8	0	0	2
Month Total	1	8	0	5	33
FYTD Total	28	N/A	29	118	200

PREVENTION AND AFTERCARE SERVICES

Prevention and Aftercare services consist of case navigation, resources, and referrals to families with children under the age of 18 in the home. These families are referred by the Department of Children and Family Services (DCFS), other organizations, or can be self-referred. Case navigation consists of one-on-one communication between the case navigator and the family on a weekly basis to discuss struggles, accomplishments, and goals. Extra linkages can be provided to families who do not need case navigation. These linkages may include but are not limited to food giveaways, counseling services, tutoring, or housing services. Case navigation has been taking place via phone/virtually due to COVID restrictions but is slowly

going back to in person upon health review with client and comfort levels. Social connection groups that include, Zumba, Yoga, and Community Garden are on hold until further notice due to COVID. Crafty Club was scheduled to start in person at Veterans Park on August 2, 2021, however due to the rise in COVID cases the program is back on hold in accordance with COVID guidelines.

KIDS CLUB AND DAY CAMP

Week	Anderson	Calas	Carson	Del Amo	Dolphin	Dominguez	Foisia	Hemingway	Mills	Veterans	TOTAL
8/2 - 8/6	18	31	38	28	46	25	41	32	38	51	348
8/9 - 8/13	6	33	41	18	45	24	40	40	47	51	345
Month Total	24	64	79	46	91	49	81	72	85	102	693

SUMMER DAY CAMP

Day Camp

The Summer Day Camp program was offered at ten park sites including Anderson, Calas, Carson, Del Amo, Dolphin, Dominguez, Hemingway, Mills, Foisia, and Veterans. The program kicked-off on June 14, 2021 and ended on August 13, 2021. Hours of operation were Monday thru Friday 7:00am – 6:00pm.

Week	Calas	Carson	Del Amo	Dolphin	Veterans	TOTAL
8/16 - 8/13		15		9	28	52
8/23 - 8/27	12	15	6	13	32	78
Month Total	12	30	6	22	60	130

KIDS CLUB

With school resuming on August 16, 2021, the Kids Club program also began their operations to provide afterschool care. Some sites did not open until the following week and have been slowly building enrollment. With the Delta variant affecting youth, Kids Club participants are required weekly to show proof of their negative COVID test result from school. Staff are also having to provide weekly COVID test results to HR/Risk Management while working the Kids Club program. Hours of operation are Monday thru Friday 2:00pm – 6:00pm.

<u>AQUATICS</u>

The 2021 Summer Aquatics Programming started on Saturday, June 12, 2021 for Dominguez Aquatic Center and Hemingway Aquatic Center. Carson Pool programming started on Monday, June 28, 2021 and Foisia Pool started on Tuesday, July 6, 2021. All pools have modified / limited programming.

Dominguez Aquatic Center is currently offering Family Swim, Aqua Aerobics, Lap Swim, and Swim Lessons. All programs are one (1) hour in duration. Dominguez Aquatic Center is operational from 8:00a.m. – 7:00p.m., Monday – Thursday and 8:00a.m. – 6:00p.m. on Saturdays. All programs need a reservation ahead of time by calling the facility; except for Swim Lessons, which require prior Registration.

Hemingway Aquatic Center is currently offering Family Swim, Aqua Aerobics, Lap Swim, Fitness Swim, Swim Conditioning, and Swim Lessons. All programs are one (1) hour in duration. Hemingway Aquatic Center is operational from 5:30a.m. – 7:00p.m., Monday – Thursday and 5:30a.m. – 6:00p.m. on Saturdays. All programs need a reservation ahead of time by calling the facility; except for Swim Lessons and Swim Conditioning, which require prior Registration.

Carson Pool is currently offering Recreation Swim and Lap Swim. All programs are one (1) hour in duration. Carson Pool is operational from 1:00p.m. - 6:00p.m. on Mondays and Wednesdays. All programs need a reservation ahead of time by calling the facility.

Foisia Pool is currently offering Recreation Swim and Lap Swim. All programs are one (1) hour in duration. Foisia Pool will be operational from 1:00p.m. – 6:00p.m. on Tuesdays and Thursdays. All programs need a reservation ahead of time by calling the facility.

Recreation Swim has been incorporated in our programs for Carson Pool and Foisia Pool. We are using this to gauge interest from Family Swim back to Recreation Swim. This also gives additional options for patrons to come and enjoy the whole pool.

Swim Lessons this summer have been offered at Dominguez Aquatic Center and Hemingway Aquatic Center. Swim Lessons have been a success with all classes being filled to their max class size. Classes were also increased by one (1) student per class, giving parents and participants on our waitlist a chance to enroll. Since July 5, 2021, parents were no longer needed to enter the pool to assist with Swim Lessons. Instructors were asked to wear protective visors with plastic screens to help ensure PPE safety. This gave Swim Instructors the ability to teach inside the pool with a provided face shield.

As the summer came to an end on August 14th, were still looking to hire more staff. We currently have hired two (2) Cashier Clerks and one (1) Lifeguard. We are still trying to hire more staff for our Fall Season which will begin on September 7th.

While our Fall Season will start in September, we have continued our Aqua Aerobics programing due to high demand. Currently we are averaging a minimum of ten (10) participants per session in the morning. Aqua Aerobics will continue from August 23rd, through the end of Fall 2021.

FACILITY	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM (A)	REC SWIM (C)	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)	SWIM CONDITIONING (C)
Carson Pool	0	0	n/a	n/a	74	74	n/a	n/a	n/a	n/a	n/a
Foisia Pool	0	0	n/a	n/a	26	114	n/a	n/a	n/a	n/a	n/a
Dominguez Aquatic Center	4	3	236	324	n/a	n/a	53	6			
Hemingway Aquatic Center	28	24	47	102	n/a	n/a	210	11	3	2	
Month Total	32	27	571	426	100	188	263	17	3	2	

Below are the up-to-date statistics for the pools:

(SR) Senior, (A) Adult, (C) Child

FACILITY	Swim Lesson 6mo – 3yrs	Swim Lesson 3yrs-17yrs	Swim Lesson 18+ yrs
Dominguez Aquatic Center	23	390	19
Hemingway Aquatic Center	43	151	27
Month Total	66	541	46

Weekly statistic breakdown:

	CARSON POOL WEEK	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM		REC SWIM (A)	REC SWIM (C)	AQUA AEROBICS (Sr)	AQUA AEROBICS	الالله FITNESS SWIM	(Sr)	FITNESS SWIM (A)	SWIM CONDITIONING (C)
	8/1 - 8/7						21	44						
	8/8 - 8/14					Т	43	33						
I	Month Total						64	77						
F	OISIA POOL WEEK	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM	REC SWIM	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)		C)	
	8/1 - 8/7					16	63							
	8/8 - 8/14					10	51							
I	Month Total					26	114							
[DOMINGUEZ AQUATIC CENTER WEEK	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM		AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)	SWIM CONDITIONING	()	
	8/1 - 8/7	1	1	153	233			30	3					
	8/8 - 8/14	3	2	83	91			23	3					
I	Nonth Total	4	3	236	324			53	6					
н	iemingway Aquatic Center Week	LAP SWIM (Sr)	LAP SWIM (A)	FAMILY SWIM (A)	FAMILY SWIM (C)	REC SWIM	REC SWIM	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	FITNESS SWIM (Sr)	FITNESS SWIM (A)	SWIM CONDITIONING	(C)	
	8/1 - 8/7	11	2	28	85			112	8	3	2			
	8/8 - 8/14	13	9	19	17			84	3	0	0			
1	8/15 - 8/21													
	8/22 - 8/28	5						59	1					
	8/29 - 8/31	3						27	1					
Ī	Month Total	32	11	47	102			282	13	3	2			

DOMINGUEZ AQUATIC CENTER								
WEEK	Swim Lesson 6mo – 3yrs	Swim Lesson 3yrs-17yrs	Swim Lesson 18 yrs & above					
8/1 - 8/7	0	42	15					
8/8 - 8/14	23	77	10					
Month Total	23	119	25					

HEMINGWAY AQUATIC CENTER

WEEK	Swim Lesson 6mo – 3yrs	Swim Lesson 3yrs-17yrs	Swim Lesson 18 yrs & above					
8/7 - 8/7	16	73	13					
8/8 - 8/14	27	78	14					
Month Total	43	151	27					

CAPITAL IMPROVEMENT PROJECTS

Delivery and installation of concrete picnic tables, barbecues, and hot coal receptacles is scheduled to take place starting on August 4th at Anderson Park, followed by Stevenson Park and Mills Park, originally scheduled for August 16th and 23rd, but postponed to September 1st (Mills) and 8th (Stevenson) due to the fires in Northern California. A total of 67 picnic tables, 1 service table, 8 barbecues, and 3 hot coal receptacles will be delivered and installed at the three parks.

VETERANS SPORTSCOMPLEX

The Veterans SportsComplex continues to offer monthly memberships and daily memberships at this time. The facility does not have occupancy limits though social distancing is still encouraged. Because of the recent spike in COVID-19 infections throughout Los Angeles County, masks are once again required for all members and guests while inside the facility at all times. Temperature checks are also taken upon entering the facility. The Summer Real Run basketball league recently concluded a very successful two month run. In addition, we are offering the following GroupEx classes in September: Yoga, Muscle Conditioning and Zumba.

The total number of memberships this month remains consistent with just over 200 memberships. We recently have an increase with our Youth Memberships coinciding with schools reopening in person.

Week	Total Members	Daily Guests	Daily Guest Pass	
8/1 - 8/7	353	23	7	
8/8 - 814	404	31	15	
8/15 - 8/21	364	18	8	
8/22 - 8/28	412	13	8	
8/29 - 8/31	3/29 – 8/31 153		12	
Month Total	1686	88	50	

VETERANS SPORTSCOMPLEX

SPECIAL EVENTS

There were no special events for the month of August.

Upcoming Virtual Events

7TH ANNUAL *"IT'S ALL ABOUT ME"* WOMEN'S HEALTH CONFERENCE & BUSINESS EXPO Theme: SELF-CARE & WELLNESS, SURVIVING COVID-19 Date/Time: Friday, October 15, 2021, 7:30 AM – 12:00 PM For tickets please visit: https://carsonca.gov/whc21/ or at the City Treasurer's Office, Carson City Hall: 701 E Carson Street, Carson, CA 90745 Monday - Thursday, 7:00a.m. - 6:00p.m.

JAZZ FESTIVAL Date/Time: Saturday, October 2, 2021/Time TBD

HUMAN SERVICES

STROKE CENTER

The Stroke Center remains closed, but virtual Occupational Therapy appointments continue. Dr. Paul Penoliar and his student interns are treating 9 stroke survivors on a weekly basis. Treatment began in January 2021, and each session lasts between 45-60 minutes. The Social Services Coordinator position has been filled by former Acting Senior Recreation Assistant Coordinator, Melody Carter, and the process of staffing and programming discussions has been initiated, as well as readying the Stroke Center for its members highly anticipated return.

SENIOR RECREATION

Senior Recreation continues to offer ZOOM fitness and dance classes that are run by 2 designated staff members, Monday through Thursday from 9:30am – 10:30am. Class attendance fluctuates with approximately 2 to 18 students per class. Staff continues to offer In-person classes at Carson Park and Stevenson Park inside the gymnasium. Classes include: Zumba, Yoga, Hula Hoop and Functional Fitness with approximately 12 to 58 participants per class. All classes are held Monday through Thursday from 9:30am to 10:30am. Foisia Park continues to provide an open fitness center for participants Monday through Friday from 8:00am – 10:30am. Two staff members are available to rotate duties of checking in participants and cleaning/sanitizing the facility; however, since this is a drop-in program, no instructor or class is provided at the site, and thus, no stats are available. Seniors are allowed to play basketball or utilize the weight room.

WEEK	ZUMBA	FUNCTIONAL FITNESS	SALSA	YOGA
8/2 - 8/5	1	11	8	14
8/9 - 8/12	1	6	No Session	14
8/16 - 8/19	3	No Session	No Session	14
8/23 - 8/26	1	11	No Session	14
8/30 - 8/31	2	10	N/A	N/A
Month Total	8	38	8	56
FYTD Total	192	556	180	572

SENIOR VIRTUAL CLASSES

SENIOR IN-PERSON CLASSES AT CARSON PARK					
WEEK	HULA HOOP FITNESS	ZUMBA TUESDAY	YOGA	ZUMBA THURSDAY	
8/2 - 8/5	12	58	29	49	
8/9 - 8/12	11	69	29	50	
8/16 - 8/19	10	71	36	50	
8/23 - 8/26	12	71	27		
8/30 - 8/31			N/A	N/A	
Month Total	45	269	121	149	
FYTD Total	291	1,093	442	1,225	

SENIOR IN-PERSON CLASSES AT STEVENSON PARK

WEEK	YOGA	FUNCTIONAL FITNESS	ZUMBA
8/2 - 8/5	10	9	48
8/9 - 8/12	12	12	51
8/16 - 8/19	9	11	44
8/23 - 8/26	10	10	
8/30 - 8/31		N/A	N/A
Month Total	41	42	143
FYTD Total	287	363	1219

SENIOR SOCIAL SERVICES

Senior Social Services has finally been able to initiate in-person programs while continuing to assist telephonically and virtually throughout COVID. Staff continues to do everything possible to ensure homebound seniors can stay at home safely while having their essential needs met. Through contactless visits, the Geriatric Aides continue to provide lunches to seniors throughout the week, as well as run errands including trips to the grocery store and pharmacy. A waitlist has been established for seniors in need of Geriatric Aide services who will be assisted once the program resumes in its normal capacity.

Keeping abreast of resources being developed through the county, state, and federal programs has been essential in providing our seniors with the latest programs they may be eligible for, along with organizations and community partners that continue to offer virtual programming that our residents can benefit from. Welfare checks continue in collaboration with the county's adult protective services and the Carson Sheriff station.

The newly established "Senior Share" program commenced on August 24th with a great turnout of enthusiastic members with interest that continues to grow as a result of having opportunities to story tell and exchange words of wisdom. The program will run on a weekly basis every Tuesday of each month. On August 25th, Bereavement Support Group reconvened its in-person sessions with full attendance, including returning members as well as several new ones. This program will also run on a weekly basis on Wednesdays of every month. Starting September 7th, Caregiver Support Group will run on a bi-weekly basis on the 1st and 3rd Tuesday of each month. Seniors who have been mostly homebound during the COVID pandemic are extremely appreciative and excited about the return of programs coming back in the safest possible ways.

EARLY CHILDHOOD

During the month of August, Early Childhood enjoyed all of the fun summer themes. ECE teachers took the children on a virtual field trip where they learned about the ocean and all the amazing aspects of sea life. The teachers have started planning and preparing their upcoming lessons for the *World of Wonder* curriculum that will start in September.

	In-P	In-Person	
WEEK	AM	PM	FT
8/2 - 8/6	20	8	36
8/9 - 8/13	20	8	36
8/16 - 8/20	20	8	36
8/23 - 8/27	20	8	36
Month Total	80	32	144
FYTD Total	336	136	592

EARLY CHILDHOOD EDUCATION

THERAPEUTIC RECREATION

WEEK	SKILL BUILDERS (O.T.)	SOCIAL CLUB	EXERCISE	ART & CRAFTS
8/2 - 8/6	4	No class	No class	No class
8/9 - 8/13	No class	No class	No class	No class
8/16 - 8/20	No class	No class	No class	No class
8/23 - 8/27	No class	No class	No class	No class
8/30 - 8/31	No class	No class	No class	No class
Month Total	4			
FYTD TOTAL	97	107	194	167

Our final summer Skill Builders Occupational Therapy session concluded on August 5th. During the month of August staff planned and prepared for the upcoming fall session programs where in-person classes will be welcomed back for the first time since the start of the Pandemic. Registration for the fall session programs ended on August 26, 2021. Our fall session will run from September 13, 2021 through November 8, 2021. Programs being offered in the fall include: Parent & Me O.T.; Bocce; Social Club (virtual via zoom) and Arts & Crafts.

SPECIAL INTEREST CLASSES

Start Smart Soccer classes will begin in the Fall. Class size is likely to increase from 5 children to 10 per class. Fit Happens (Boot Camp) resumed outdoor classes at the Carson Community Center on Tuesdays and Thursdays. Punch cards are available for purchase in 6, 12, or 20 class increments.

COVID TASK FORCE

The COVID Task Force was originally created to assist the community with emergency programs and resources needed for the COVID-19 pandemic. Over the past year the needs of the community have evolved from assisting and feeding many residents, providing COVID testing, supporting homebound seniors, collaborating with outside organizations, to providing vaccinations.

Staff's biggest challenge was creating innovative ways to deliver these services to an elderly population with little technical knowledge. To solve this issue, staff created call centers to answer questions from the community, provide welfare checks to homebound seniors, and distribute flyers of all current programs, including our daily Grab-N-Go lunch program. Currently, the infection rate has decreased thereby reducing the amount of testing days and increasing the amount of vaccination pop ups.

WEEK	CALL CTR	GRAB & GO MEALS	TEST SITE CALL CTR	TEST SITE TEST GIVEN	TEST SITE HOME VISITS	CETG 2.0
8/2-8/5	0	3,000	52	549	0	27
8/9-8/12	0	3,000	59	120	0	31
8/16-8/19	0	2,000	39	442	0	18
8/23-8/26	0	2,000	52	107	0	10
TOTALS	0	10,000	202	1218	0	86
FYTD Total	17,217	212,573	9,395	40,115	109	1,739

Discontinued Programs - Carson Essentials to Go: 1,656; Food Distribution: 300; Meals on Wheels: 11,146

COMMUNITY CENTER

RENTALS

The Community Center is open for rentals. Data for the month of August is as follows:

WEEK	INTERNAL	EXTERNAL	REVENUE	FY 21-22 Revenue YTD	FY 21-22 External YTD
8/01-8/07	8	12	7773.50	14,380.80	19
8/08-8/14	6	14	7227.50	16,615.25	22
8/15-8/21	9	8	5847.60	11,170.30	15
8/22-8/28	7	11	5333.80	11,934.40	20
Month Total	30	45	\$26,182.40	\$54,100.75	76

Staffing

The Community Center is pleased to announce that Stephanie Martinez has been selected as the new full-time Event Services Coordinator I. Stephanie has been with the City of Carson since June of 2018 as a part-time Assistant Events Coordinator. Staff will be seeking a replacement part-time Assistant Events Coordinator as a result of Stephanie's promotion.

AV & Lighting Upgrade

MediaStar Inc. will be the responsible vendor for the AV & Lighting upgrade for the Main Halls and the Carson-Dominguez room. Once the executed contract is signed and a notice to proceed is issued, they will have 60 calendar days to complete the project.

TRANSPORTATION

The City of Carson's Transportation Division provides city-wide transportation programs including: fixedroute public bus service, first mile/last mile ride-hail services, specialized elderly and disabled transportation (Dial-A-Ride/Access), and bus transportation in support of City parks and youth programs. Transportation also works directly with LA Metro, South Bay Cities Council of Government (SBCCOG), and South Coast Air Quality Management District (AQMD) on a variety of transportation policies, new initiatives, and funding opportunities.

CARSON CIRCUIT

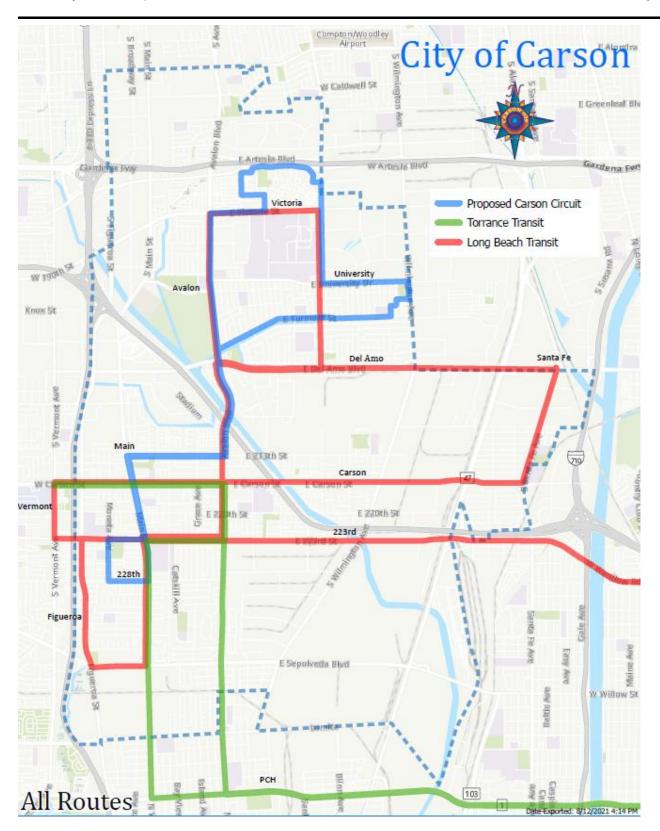
The Disaster Council suspended the Carson Circuit effective March 28, 2020 out of safety concerns related to the COVID-19 pandemic, and the possibility of spreading the virus to passengers and bus operators. Over the next few months, staff worked with transportation consultants to finalize the City's very first Comprehensive Operations Analysis (COA) of the Carson Circuit service. The report assessed the inefficiencies of the current program and provided recommendations for future improvements.

Contingent upon City Council approval, fixed-route bus services may return September 19, 2021 in the form of an interagency agreement with Long Beach Transit (LBT). LBT will operate three (3) new routes along major surface streets in both directions, providing faster connections to top destinations and neighboring bus lines. The existing LBT Route 1 will continue to connect riders between CSUDH and Metrolink Del Amo Blue Line Station on Santa Fe Ave.

In conjunction with this new service, the Transportation Services Division is proposing to reestablish the Carson Circuit as a staff-operated service, in the form of two (2) new routes. The new Carson Circuit service will run concurrently with LBT, servicing areas that may require a longer walk to a bus stop, provide connections to other bus lines, and help Carson students travel to and from their respective schools.

The service schedule has also been modified to run exclusively during peak traveling times to better optimize the City's operating resources. These modifications are also supported by the City's recently completed Comprehensive Operations Analysis, or route study. Funding for both services is provided through the City's Proposition A and C returns.

Proposed Service Map with existing Torrance Transit routes (following page);



DIAL-A-RIDE

Dial-A-Ride services are now available to Carson residents of all ages, with or without disabilities. Participants can order on-demand taxi service and receive a 50% discount off their ride. As of March 2021, Carson residents can take advantage of complimentary no-cost taxi rides TO and FROM any City-designated vaccination site falling within three (3) miles of City boundaries. Taxi drivers will stay with the riders throughout the entire process, ensuring a safe and worry-free return.

Compared to prior month ridership in June 2021, ridership in July 2021 dropped by about 5%. This can possibly be attributed to the current Delta variant of the COVID-19 virus, and the rise of positive cases.

	Total Rides	Total Passengers	Avg Trips per Day	Avg Cost per Trip
July 2021	1,407	1,783	47	\$11.87
July 2020 comparison	802	1,062	26	\$14.15
CY 21 YTD	9,757	15,167	46	\$12.37

Dial-A-Ride Ridership^[1]

<u>LYFT</u>

Carson residents are eligible to receive a 50% discount off the cost of their Lyft ride. Riders pay half, City pays half up to a maximum City subsidy of \$10. Participants must be 18 years of age or older to ride alone. Rides must start AND end within City boundaries.

Lyft Ridership^[1]

	Total Rides	Avg total cost per trip	Avg trip cost to rider
July 2021	387	\$11.53	\$5.68
FY 21-22 YTD - Total	387	\$11.53	\$5.68
From Jan 2021 – Present	2,821	\$10.13	\$5.04

* Majority of rides took 5-10 minutes in duration, 0-2 miles in distance. Average trip costs are rising due to 1) increased ride times stemming from traffic returning to pre-pandemic levels, and 2) nationwide shortage of drivers/gig workers.

Future Plans

To compliment the upcoming LBT and Carson Circuit bus routes, staff is working on a future capital improvement plan to purchase new bus shelters and benches. The shelters will be similar to the newer silver models along Carson Street and CSUDH. Staff is working towards replacing all of the remaining shelters by FY 24 in an effort to create a modern and uniform look throughout the City.

ADMINISTRATION

Parks, Recreation, and Community Services Master Plan Update

On August 26, 2021, the preparation of the Parks, Recreation, and Community Services Master Plan officially commenced with an introductory meeting between staff and the selected consultant, RJM Design. Discussion ensued on topics that included the project timeline, development process, and upcoming and future action items. Internal information and data are currently being collected and submitted that will add depth and insight to the final plan. Additionally, the community engagement portion will be starting shortly.

FY 2020/21 Community Services General Fund: Budget Carryovers

Budget Carryovers permit the City to carry forward funds for one-time projects or expenses from the prior fiscal that could not be completed within that timeframe. For Community Services, the two largest carryovers were for the implementation of the Department's new registration/reservation software,

ActiveNet, at \$130,000, and the purchase of Surface Pros at a cost of almost \$24,000 that were delayed due to a computer chip shortage. Specific Division carryovers were for a playground assessment in Recreation and the purchase of artificial turf for the Early Childhood Education Program site at the Community Center. The anticipated cost of both endeavors is approximately \$20,000. The remaining items are miscellaneous purchases that were not fulfilled.

Community Services Staffing Update

Since the July report on this issue, additional staffing changes have occurred:

- Recreation Reservations Coordinator retired
- Human Services Youth Services Officer retired
- Recreation Typist Clerk II promoted to Division Secretary in Public Safety
- PT Human Services Recreation Assistant IV promoted to FT Senior Services Coordinator-Stroke Center
- PT Recreation Assistant III promoted to PT Recreation Center Supervisor
- PT Community Center Assistant Events Coordinator promoted to FT Event Services Coordinator

In response to these and prior staffing changes, recruitments are either underway or will be commencing soon. Of particular interest is the search for a new FT Recreation Specialist, which is in its final stages. There are also ongoing recruitments for PT staff.

^[1] Data received directly from contractor; statistics delayed due to internal review by contractor before release