

2. Training programs operated by the private sector
3. Skill upgrading and retraining
4. Entrepreneurial training
5. Job readiness training
6. Adult and dislocated education and literacy activities (provided in combination w/ services above)
7. Customized training
8. On-the-Job Training
9. Occupational skills training, including training for nontraditional employment

Provision of Support Services: Contractor shall inform and provide, or arrange for the provision of, services to eligible WIA participants that will enable them to participate in WIA Title I activities within funding availability and budget limitations. Supportive services shall only be provided to individuals who are participating in core, intensive or training services and unable to obtain supportive services through other programs providing such services.

Contractor shall be responsible for the selection of vendors, administration, payment and documentation of costs incurred for supportive services. Payment records, by participant, must be complete and readily available for monitoring or audit reviews. Contractor shall also document supportive services provided with non-City WIA funds.

The Contractor's supportive services shall include at a minimum transportation, healthcare, family care, child care, commuting assistance and financial and personal counseling, linkages to community services, assistance with housing costs, assistance with uniform or other appropriate work attire and work related tool costs.

Exit Other Than Placement: If a participant decides to drop out of the program or if the Contractor determines that a participant can no longer benefit from the program, the participant shall be exited and, if possible, an exit interview conducted prior to exit. The purpose of this interview shall be to counsel participant about other agencies and resources, which may be of assistance. Contractor shall retain a written record of exit counseling in the participant's file, including specific reasons for exit and any disciplinary action taken, if any.

Follow-up Services: Contractor shall make available follow-up services to all participants in workforce investment activities authorized under Title I of WIA who are placed in unsubsidized employment, and monitor the retention status and progress made for not less than 12 months after the first day of employment. If a participant leaves a job at any time after placement within the twelve month follow-up period and remains able to work, the Contractor shall seek subsequent job placement(s) for the participant.