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The Community Services Department is comprised of five divisions: Administration, Community Center, Transportation, Recreation and Human Services. The Department delivers services and programs to support citizens' diverse interests in parks, recreation, and culture. This includes operating and maintaining twelve (12) parks and four (4) mini-parks, two (2) aquatic centers and two (2) pools, a sports complex, and a boxing and weightlifting center. The Community Center offers 40,000 square feet of versatile meeting and event space including 12,000 square foot ballroom and meeting rooms that accommodate between 5 and 1,200 guests, and state-of-the-art visual services. And the Transportation Services Division provides citywide transportation programs related to improving the fixed-route public transit system, specialized elderly and disabled transit, transit support of city park programs, and regional air quality issues.

**RECREATION DIVISION**

**PARK FACILITY RESERVATIONS**

The Reservations Section continues to follow Los Angeles County Rules and Regulations to include COVID-19 information for all reservations indoor and outdoor picnic grass/shelter areas at all parks in December. For the month of December, there were a total of 103 permits scheduled. Currently, the permits department handled 54 indoor, 49 outdoor (picnic grass/shelter) reservations for December. We had over 150 calls and inquiry for park fees and availability. The City of Carson also hosted its annual community event Winterfest in the east parking lot of the Carson Event Center.

December Revenue \$11,143.30

**ADULT SPORTS**

**FALL SEASON (SEPTEMBER-DECEMBER)**

<b>SPORT</b>	<b>TEAMS</b>	<b>LEAGUES</b>	<b>RESIDENT</b>	<b>NON-RESIDENT</b>	<b>*REVENUE</b>
<b>Baseball</b>	32	2	111	241	\$13,440
<b>Basketball</b>	20	3	39	101	\$4,400
<b>Coed Softball</b>	15	3	91	74	\$6,300
<b>Men Softball</b>	7	2	43	34	\$2,940
<b>Total</b>	<b>74</b>	<b>10</b>	<b>284</b>	<b>450</b>	<b>\$27,080</b>

\*Note: REVENUE is not indicative of weekly/monthly totals; the amount reported represents what was collected at the beginning of the season.

Adult Sports Fall Season began in September and was scheduled to end in December for baseball and softball, but due to inclement weather it has been extended to January. Basketball started in October and was expected to end in January, but due to indoor program being cancelled until the end of January, the season will not end until February.

**YOUTH SPORTS**

The Winter Basketball Season began with tryouts on the week of December 6<sup>th</sup> and drafts completed by December 14<sup>th</sup>. Teams were practicing before the Winter Break and were scheduled to play their first game the week of January 8<sup>th</sup>. With the surge of COVID cases rising, basketball games were postponed until February 1<sup>st</sup> and all practices have been moved outdoors. With the updated Youth Sports COVID protocols, all participants are required to wear masks outdoors while actively practicing, conditioning, or competing in moderate-high risk sports.

**ENRICHMENT CLASSES**

Enrichment staff filmed their Winter Piano Recital on December 29<sup>th</sup>. Winter classes are starting with PRAXIS the week of January 10, 2022. Classes will resume on ZOOM. All other Enrichment classes were expected to start the week of January 17<sup>th</sup>, but all classes will be postponed or moved virtually, since classes are not currently being offered indoors.

**PREVENTION AND AFTERCARE SERVICES**

WEEK	NEW CLIENTS	OPEN CASES	CLOSED CASES	REFERRALS RECEIVED	EXTRA LINKAGES
12/1- 12/3	0	9	0	0	7
12/6 - 12/10	0	9	0	0	5
12/13 - 12/17	0	9	0	0	9
12/20 - 12/24	0	9	0	0	8
Month Total	0	9	0	0	29
FYTD Total	29	N/A	29	120	344

Case navigation consists of one-on-one communication between the case navigator and the family on a weekly basis to discuss struggles, accomplishments, and goals. Case navigation has been taking place via phone/virtually due to COVID restrictions but is slowly going back to in-person upon health review with client and comfort levels. Social connection groups that include, Zumba, Yoga, Crafty Club, and Community Garden are on hold until further notice due to COVID.

**KIDS CLUB**

Kids Club participants continue to test weekly to show proof of their negative COVID test results from school. Staff also continue to provide weekly COVID test results to HR/Risk Management while working the Kids Club program. Hours of operation are Monday through Friday 2:00 p.m. – 6:00 p.m. Winter Break Camp was held from 12/20/21-1/7/22. Camp was offered at Calas, Carson, Del Amo, Dolphin, Mills, and Veterans Park.

**KIDS CLUB**

Week	Calas	Carson	Del Amo	Dolphin	Mills	Veterans
12/6 - 12/10	13	17	10	13	0	20
12/13 - 12/17	12	17	10	10	0	29
12/20 - 12/24 Winter Camp	14	22	10	18	0	10
12/27 - 12/31 Winter Camp	9	16	5	14	6	8
Month Total	48	72	35	55	6	67
FYTD Total	248	386	183	335	6	423

**AQUATICS**

Aquatics did not have any programming in December and will not have anything in January as the facilities are closed for the off season. Aquatics Programming will commence in March 2022. However, the following are anticipated permit groups that will begin using the pool for practice starting end of January.

- CSUDH – Swim Courses: Hemingway Aquatic Center (starting end of January)
- Carson High School – Swim Team: Foisia Pool (starting end of January)
- Rancho Preparatory High School – Swim Team: Dominguez Aquatic Center (starting end of January)

**VETERANS SPORTSCOMPLEX**

The SportsComplex offered the following GroupEx classes in December: Yoga, Tuesday, 9:30 a.m. – 10:30 a.m.; Zumba, Tuesday, 6:00 p.m. – 7:00 p.m., Muscle Conditioning, Friday, 8:30 a.m. – 9:30 a.m. and Hula Hoop Fitness, Saturday, 9:00 a.m. – 10:00 a.m. Several classes will be offered by the start of the new year.

December's membership remains constant with, once again, the Senior/Youth memberships making up almost 70% of the total. More members utilized the facility this month than any other months since we opened this year.

The total revenue this month is \$5,050.

**VETERANS SPORTSCOMPLEX**

<b>Week</b>	<b>Total Members</b>	<b>Daily Guests</b>	<b>Daily Guest Pass</b>
<b>12/1 – 12/7</b>	362	6	31
<b>12/8 – 12/14</b>	279	3	30
<b>12/15 – 12/21</b>	314	4	65
<b>12/22 – 12/28</b>	352	20	30
<b>12/29 – 12/31</b>	246	12	15
<b>Monthly Total</b>	<b>1553</b>	<b>45</b>	<b>171</b>

**CAPITAL IMPROVEMENT PROJECTS**

Unfortunately, the City was notified this month by the State of California Office of Grants and Local Services (OGALS) that both the Carriage Crest Park and Foisia Park grant applications were not selected for the final round of the competitive Prop 68 grant. City Council did receive \$6 million from Assembly member Mike Gipson earmarked for the Carriage Crest Park project. City staff will return to City Council in the near future to recommend moving forward with formal plans and specifications for Carriage Crest to be developed in 2023.

The City is still waiting on notification of awards for the competitive grant application that was submitted on Thursday, October 28, 2021. City Council approved Resolution No. 21-125 that allows the City Manager to submit applications for grant funds from the Los Angeles County Regional Park and Open Space District for Measure A Funding. With the approved Resolution No. 21-125, the City of Carson applied for the competitive "Regional Recreation Facilities, Multi-use Trails and Accessibility" grant. The City is seeking a competitive grant just under one million dollars to help fund the Mills Park Improvement Project that includes remote restroom, monument sign, concrete splash pad, picnic shelters (3), and installation of shade structures for playground (2), building entrances, and outdoor fitness area.

Now that the City is back in good standing with LA County, the annual allocations have accrued over the last five years. The Community Services Department will work with the Public Works Department on current Capital Improvement Projects (CIP). According to the Regional Park and Open Space District (RPOSD) the current exclusive non-competitive fund balances for the City of Carson are listed below:

Funding Source	Allocated/Available Amount
<p style="text-align: center;"><b>Annual Allocations via Measure A</b></p> <ul style="list-style-type: none"> <li>• Allocations are available to eligible agencies on an ongoing, yearly basis.</li> <li>• Agencies have several options for how they may use their annual allocation. One option must be selected each year.                             <ul style="list-style-type: none"> <li>○ Accrue all or portion of available funds for up to five years.</li> <li>○ Expend all or a portion of available funds.</li> </ul> </li> <li>• Agencies must inform RPOSD of their plans during the initial registration process and in subsequent annual verifications of registration information.</li> </ul>	<p><b>\$2,573,102.32</b></p>
<p style="text-align: center;"><b>Maintenance &amp; Servicing (M&amp;S) Balance via Prop A</b></p> <ul style="list-style-type: none"> <li>• M&amp;S funds can be used to offset increased maintenance costs resulting from RPOSD funded projects only. M&amp;S funds shall not be used to fund existing levels of service.</li> <li>• Prop A M&amp;S funds can only be used on Prop A projects</li> </ul>	<p><b>\$370,561.28</b></p>
<p style="text-align: center;"><b>Maintenance &amp; Servicing (M&amp;S) Balance via Measure A</b></p> <ul style="list-style-type: none"> <li>• M&amp;S funds can be used to offset increased maintenance costs resulting from RPOSD funded projects only. M&amp;S funds shall not be used to fund existing levels of service.</li> <li>• Measure A M&amp;S funds can be used for Prop A or Measure A projects.</li> </ul>	<p><b>\$349,057.28</b></p>

**SPECIAL EVENTS**

**TREE LIGHTING CEREMONY**

On December 1, 2021, at 6:00 p.m., the City of Carson held its annual Tree Lighting event at the Carson Community Center inside the Atrium. The committee was excited to host this in-person event for the community to kick off the holiday season. Despite guest-attendance limitations due to COVID protocols, the event was well-attended, nonetheless. The guests enjoyed the sounds of beautiful Christmas carols performed by The Charles Dickens Carolers, who led the audience in a brief sing-along of a few popular Christmas carols.

A Santa Station was available for children to write letters to Santa and place in a special mailbox for delivery to the North Pole. The event's main attraction, the Christmas Tree Lighting, was led by Mayor Lula Davis-Holmes, and our special guest, Santa Clause himself. In conclusion of the Tree Lighting ceremony, the guests enjoyed refreshments which included delicious cookies and hot cocoa donated by CHOURA. They were also able to enjoy a socially distanced brief visit and photo opportunity with Santa.

**WINTERFEST**

Despite the COVID-19 Pandemic this year, the City of Carson held its Annual Winterfest Holiday event on Saturday, December 18th, from 3:00 p.m. to 7:00 p.m. at the Carson Community Center. Within two weeks after registration began, over 1,400 Carson residents signed up through the city's new Active Net system. This special holiday event provided an opportunity for the residents to enjoy their community while celebrating family and friends, as well as local political leaders who attended the event, including Carson Elected Officials, State Congresswoman Nannette Barragan and State Assemblyman Mike Gipson.

This year's festivity consisted of a 30-ton snow run, arts and crafts, stage games and activities, snowman building, toy giveaway (sponsored by Carson Citizens Cultural Art Foundation), performances by Early

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Childhood, a party train, food trucks, autographs from San Diego Charger Ucheena Nwosu, craft vendors, 360 photo booth, and letters to Santa. The highlight of this fun-filled day was a surprise visit from Old Saint Nick! The children enjoyed the opportunity to express what they wanted for Christmas even though adherence to distancing protocol was necessary. The event was a remarkable success!

### VIRTUAL WINTER RECITAL

On December 22, 2021, the Recreation Division proudly presented the 2021 Virtual Winter Recital. Filming of the event took place on December 1, 2021 with the assistance from our Recreation Center Supervisors, Kenny Harris as the Project Producer and Mickie Sanchez, who also assisted with set design and production. Performances consisted of youth in the community who attend our parks and programs. There was dance performances from Calas Park Cheetahs, Carson Park Mini Stars, Veterans Park Carson Street Dancers, Calas Park Ballet Folklorico Alma de Oro, Dominguez Mini Lobos, Carson Park All-Stars, and Foisia Park Kindred Dance. Song performances *included Rudolph the Red Nose Reindeer* by Ezra Toro and *Silent Night* by Hadassah Toro. The recital has received 255 views thus far and can be found in the City of Carson's YouTube channel link <https://youtu.be/AyARDBMwbJY>.

### UPCOMING EVENTS

#### MLK THE LEGACY

Date & Time: Monday January 17, 2022 at 7:00 p.m.

Location: Virtual – Live Stream <https://carsonca.gov/> Local Cable: Channel 35 (Spectrum) Channel 99 (AT&T)

### HUMAN SERVICES

#### STROKE CENTER

The Stroke Center is open Monday through Thursday from 8:30 a.m. – 4:30 p.m. for Occupational Therapy appointments only during the COVID-19 pandemic. Dr. Paul Penoliar and his intern treat 5-6 patients each day between 9:00 a.m. – 3:00 p.m., allowing sufficient time for patient planning, treatment, and discussion. Stroke Center staff, led by Mr. Nathan Caukin, and fully supported by Mr. Tony Zuniga and Ms. Sue Quedado, are always on hand during each patient's appointment, ensuring that all COVID-19 protocols are adhered to by staff and patrons alike. The Stroke Center is cleaned and sanitized after each appointment, and a deeper, more thorough cleaning is completed at the end of each day by custodial staff. The internship was completed December 30, 2021, and OT appointments will be conducted solely by Dr. Penoliar moving forward. The process of in-person programming discussions continues, as well as possible virtual options, as we prepare the Stroke Center for its members' highly anticipated return.

#### SENIOR RECREATION

Senior Recreation continues to administer Virtual Zoom fitness and dance classes run by two designated staff members. These classes are held Tuesday through Thursday from 9:30 a.m. – 10:30 a.m., with a fluctuation of attendance ranging from 6 to 22 students per class.

Senior Recreation continues to provide in-person classes at Carson Park and Stevenson Park inside the gymnasium, which include Zumba, Yoga, Hula Hoop, Functional Fitness, Aerobics with weights, Country Line Dancing, and an open fitness room with workout equipment. All classes are held Monday through Friday, from 8:30 a.m. to 9:30 a.m., with a fluctuation of attendance ranging from 16 to 69 participants per class. Two on-site staff members are available to check participants in, perform temperature checks, ensure all participants wear masks correctly, and the facility is cleaned and sanitized.

Foisia Park continues to provide a drop-in open fitness room with workout equipment and open basketball for senior participants. The program is run Monday through Friday from 8:00 a.m. – 10:30 a.m. In addition, two staff members are available to check participants in, perform temperature checks, ensure participants wear their masks appropriately and the facility is cleaned and sanitized.

## SENIOR VIRTUAL CLASSES

WEEK	FUNCTIONAL FITNESS	SALSA	YOGA
12/1 – 12/3		7	9
12/6 – 12/10	10	8	11
12/13 – 12/17	10	7	9
12/20 – 12/24	8	5	Holiday
12/27 – 12/31	cancelled by instructor	5	cancelled by instructor
<b>Month Total</b>	<b>28</b>	<b>32</b>	<b>29</b>
<b>FYTD Total</b>	<b>639</b>	<b>291</b>	<b>738</b>

## SENIOR IN-PERSON CLASSES AT CARSON PARK

WEEK	HULA HOOP FITNESS	ZUMBA TONING	ZUMBA TUESDAY	YOGA	ZUMBA THURSDAY	COUNTRY LINE DANCE
12/1 – 12/3	12	n/a	Class cancelled	27	53	n/a
12/6 – 12/10	9	42	51	26	46	n/a
12/13 – 12/17	14	46	58	Class cancelled	48	48
12/20 – 12/24	14	51	55	28	Holiday	Holiday
12/27 – 12/31	n/a	44	51	n/a	39	Closed
<b>Month Total</b>	<b>49</b>	<b>183</b>	<b>215</b>	<b>81</b>	<b>186</b>	<b>48</b>
<b>FYTD Total</b>	<b>480</b>	<b>183</b>	<b>1846</b>	<b>848</b>	<b>1815</b>	<b>96</b>

## SENIOR IN-PERSON CLASSES AT STEVENSON PARK

WEEK	YOGA	FUNCTIONAL FITNESS	ZUMBA
12/1 – 12/3	6	5	32
12/6 – 12/10	5	4	31
12/13 – 12/17	4	5	33
12/20 – 12/24	3	4	Holiday
12/27 – 12/31	Class cancelled	n/a	n/a
<b>Month Total</b>	<b>18</b>	<b>18</b>	<b>96</b>
<b>FYTD Total</b>	<b>404</b>	<b>524</b>	<b>1664</b>

## FOISIA PARK

WEEK	BASKETBALL	FITNESS ROOM
12/1 – 12/3	172	38
12/6 – 12/10	181	38
12/13 – 12/17	178	41
12/20 – 12/24	183	39
12/27 – 12/31	59	13
<b>Month Total</b>	<b>773</b>	<b>169</b>
<b>FYTD Total</b>	<b>1546</b>	<b>338</b>

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### SENIOR SOCIAL SERVICES

Senior Social Services continues to have minimal in-person programs during the month of December, while continuing to assist telephonically and virtually throughout COVID. Staff continues to do everything possible to ensure homebound seniors can stay at home safely while having their essential needs met. Through contactless visits, the Geriatric Aides provide lunches to seniors throughout the week and run errands, including trips to the grocery store and pharmacy as well as assisting with essential chores that keep seniors home safe while maintaining their independence. There is a waitlist for seniors in need of Geriatric Aide services once the program resumes in its usual capacity.

The Assisted Living program helps other departments as well, including Code Enforcement, Housing, and Transportation. With the assistance of the Geriatric Aide staff, the coordinator visits seniors who have no means of transportation, completes Dial-A-Ride applications (DAR), Carson Essentials 2.0 verification, Code Enforcement Hoarding cases, and general welfare checks.

Keeping abreast of resources developed through the county, state, and federal programs have been essential in providing our seniors with the latest programs they may be eligible for, along with organizations and community partners that continue to offer virtual programming. In addition, welfare checks continue in collaboration with the county's adult protective services and the Carson Sheriff station, and calls regarding Homelessness and housing continue to increase.

The "Senior Share" program continues to run every Tuesday with a great turnout of enthusiastic members displaying interest that continues to grow from opportunities to story tell and exchange words of wisdom. Due to increased interest, two sessions will take place per week beginning in 2022. The Bereavement Support Group reconvened its in-person sessions every Wednesday, including returning members and several new ones. Caregiver Support Group runs bi-weekly on the 1<sup>st</sup> and 3<sup>rd</sup> Tuesday of each month. Seniors who have been primarily homebound during the COVID pandemic are highly appreciative and excited about programs coming back in the safest possible ways. Ideas for more groups are in consideration for 2022.

In December, the Silver Cheer holiday program once again took place. Seniors were sponsored anonymously by employees, and staff delivered gifts to those who are homebound. On December 16<sup>th</sup>, the local Kiwanis fulfilled their commitment of having Santa deliver a combination of Kiwanis' meals and Silver Cheer gifts. In addition, the Early Childhood program was able to gift our seniors by collecting donations from the children to create additional gift baskets. Collectively, Silver Cheer, Kiwanis, and ECE donations resulted in holiday surprises brought to over 60 seniors from our Assisted Living Program. The appreciation and joy were beyond expectations!

The annual Homeless Count is scheduled for the evening of Wednesday, January 26<sup>th</sup> at the Community Center; however, there are lingering uncertainties regarding the occurrence of this event due to changes concerning COVID precautions. Volunteers have already started registering on LAHSA's portal, and staff has attended Deployment Site Coordinator training since the upcoming year will be the first year that all volunteers will utilize the smartphone app. The app is part of COVID modifications for safety precautions during the ongoing pandemic. Furthermore, teams will be limited, the deployment site will be spread out, and the evening will resume as contactless as possible. If the count continues, it will need to be moved to the parking lot at this time.

### EARLY CHILDHOOD

During the month of December, Early Childhood participated in the Silver Cheer Program. The children made holiday cards and brought in items to put into baskets for each senior. Early Childhood children and their families enjoyed Winterfest on Saturday, December 18<sup>th</sup>. The families enjoyed the day observing the children sing holiday songs, play games, and play in the snow. On December 21<sup>st</sup> all children in the ECE

program received a special surprise Zoom call from Santa Clause. Santa made each individual class feel extra special by naming each child and their teachers.

#### EARLY CHILDHOOD EDUCATION

WEEK	In-Person		In-Person
	AM	PM	FT
12/1 – 12/3	25	13	36
12/6 – 12/10	25	13	36
12/13– 12/17	25	13	36
12/20 – 12/24	25	13	36
12/27 – 12/31	25	13	36
Month Total	125	65	180
FYTD Total	591	311	1132

#### THERAPEUTIC RECREATION

In the month of December, Therapeutic Recreation held registration and processed payments via Active Net for the first time. This program has made the process more efficient for staff as well as customers. Winter programs will begin the week of January 10<sup>th</sup>.

#### SPECIAL INTEREST CLASSES

The Zoom with Santa 2021 program was a success, with numbers surpassing those from 2020. Staff offered appointments for a free Zoom call with Santa on two separate weekends, including December 10<sup>th</sup>, 11<sup>th</sup>, 17<sup>th</sup>, and 19<sup>th</sup>, from 4:00 p.m. – 8:00 p.m. This year, the two (2) staff members portraying Santa made 42 personalized calls and hosted two separate multi-class Zoom calls to the Early Childhood Education program. Due to current infection rates, staff felt that in-person community visits still created an elevated risk to both staff and participants, especially with the new COVID-19 variants emerging in recent weeks; therefore, the team allowed live Santa “visits” only at the City’s Tree Lighting and WinterFest events while enforcing all sanitary, distancing, and masking protocols.

Start Smart classes will resume with basketball in early February 2022 at Carson Park. Schedules and calendars were confirmed, the flyer is posted online, and the program is open on ActiveNet for registration. Due to the surge of illness in the past few weeks, the Fit Happens Bootcamp will remain on hiatus until classes are safe enough to be reinstated. Discussion regarding the direction of the department, as well as research on both live and virtual classes in the New Year, is ongoing.

#### COVID TASK FORCE

The COVID Task Force was initially created to assist the community with emergency programs and resources needed for the COVID-19 pandemic. However, over the past year, the needs of the community have evolved from assisting and feeding many residents, to providing COVID testing, supporting homebound seniors, collaborating with outside organizations, and providing vaccinations.

Staff’s biggest challenge was creating innovative ways to deliver these services to an elderly population with little technical knowledge. To solve this issue, staff created call centers to answer questions from the community, provide welfare checks to homebound seniors, and distribute flyers of all current programs, including our daily Grab-N-Go lunch program. Currently, the infection rate has increased, thereby increasing the number of testing days and vaccination pop-ups.

WEEK	CALL CTR	GRAB & GO MEALS	TEST SITE CALL CTR	TEST SITE TEST GIVEN	TEST SITE HOME VISITS	CETG 2.0
12/1 – 12/2	0	600	3	38	0	0
12/6 – 12/9	0	1500	12	118	0	39
12/13 – 12/16	0	1500	6	122	0	19
12/20 – 12/23	0	1500	13	36	0	15
12/27 – 12/30	0	1500	15	563	0	11
<b>Month Total</b>	<b>0</b>	<b>6,600</b>	<b>49</b>	<b>877</b>	<b>0</b>	<b>84</b>
<b>FYTD Total</b>	<b>17,217</b>	<b>243,530</b>	<b>9,610</b>	<b>45,334</b>	<b>113</b>	<b>2,008</b>

Discontinued Programs - Carson Essentials to Go: 1,656; Food Distribution: 300; Meals on Wheels: 11,146

## **COMMUNITY CENTER**

### **RENTALS**

The Community Center is open for rentals. Data for the month of December is as follows:

WEEK	INTERNAL	EXTERNAL	REVENUE	FY 21-22 Revenue YTD	FY 21-22 External YTD
11/28 – 12/04	12	14	10,515.60	49,473.15	72
12/05 – 12/11	11	15	17,607.70	46,564.20	51
12/12 – 12/18	14	18	24,434.20	57,028.80	51
12/19 – 12/25	13	9	4,787.30	46,540.90	56
12/26 – 1/01	10	11	12,672.20	12,672.20	11
<b>Monthly Total</b>	<b>60</b>	<b>67</b>	<b>\$70,017.00</b>	<b>\$212,279.25</b>	<b>241</b>

### **FACILITY IMPROVEMENTS**

The Audio Visual & Lighting upgrades work to the Main Halls & Carson-Dominguez have begun. The vendor, MediaStar Inc. is focusing its efforts on Hall B and will schedule the remaining Halls accordingly, then move to Carson-Dominguez. The project is anticipated to be complete by the end of January 2022.

Staff is currently working on a multi-component improvement project that consists of new flooring options throughout the facility other than carpet, replacement of the workstations at the front receptionist area, artificial turf for the atrium, and replacing the umbrella light fixtures in the West Wing and Patio.

Staff attended a pre-construction meeting for the renovations of the bathrooms through-out the facility. The project is tentatively scheduled to begin in mid-January of 2022. Public Works is the lead on the project.

### **STAFFING**

Currently the two new part-time Assistant Events Coordinators are going through the background process with Human Resources. Once the candidates have been cleared a start date will be set. It is anticipated they will begin the end of January of 2022.

## **TRANSPORTATION**

The City of Carson's Transportation Division provides city-wide transportation programs including fixed-route public bus service, first mile/last mile ride-hail services (Lyft), specialized elderly and disabled transportation (Dial-A-Ride/Access), and bus transportation in support of City parks and youth programs. Transportation also works directly with LA Metro, South Bay Cities Council of Government (SBCCOG), and South Coast Air Quality Management District (AQMD) on a variety of transportation policies, new initiatives, and funding opportunities.

**CARSON CIRCUIT**

The Disaster Council suspended the Carson Circuit effective March 28, 2020 out of safety concerns related to the COVID-19 pandemic, and the possibility of spreading the virus to passengers and bus operators.

As of September 27, 2021, Long Beach Transit (LBT) is providing fixed-route bus services in Carson across three (3) new routes. Riders can now travel down major surface streets in both directions and make faster connections to major destinations and neighboring bus lines. Service hours and route schedule can be accessed through <https://ridelbt.com/carson/>.

Starting with November 2021, monthly ridership will be reviewed to assess service performance levels, areas for improvement, and more.

**Long Beach Transit Ridership**

Route	Passenger Boardings	Revenue Miles*	Revenue Hours**
2	1,750	5,948	461
4	4,247	5,822	654
8	1,045	6,984	671
<b>Nov 2021 Totals</b>	<b>7,042</b>	<b>18,754</b>	<b>1,786</b>

\*Miles traveled while performing route

\*\*Hours incurred while performing route

In conjunction with this new service, the Carson Circuit will be reestablished effective January 3, 2022 as a staff-operated service in the form of two (2) new routes. The new Carson Circuit service will run concurrently with LBT, helping Carson students travel to and from their respective schools, and provide easier connections to LBT and neighboring bus lines.

To better meet the needs of Carson riders, service will operate during peak commuting times between 7:00 a.m. – 9:55 a.m., and again from 2:00 p.m. – 4:55 p.m. These modifications were also supported by the City’s recently completed Comprehensive Operations Analysis, or route study. The launch of this new service is currently being advertised through the City’s social media pages, flyers, and more.

- Carson Circuit map on next page -



DIAL-A-RIDE

Through the end of the declared pandemic, Dial-A-Ride service has been made available to Carson residents of all ages, with or without disabilities. Participants can order on-demand taxi service and receive a 50% discount off their ride. As of March 2021, Carson residents can take advantage of complimentary no-cost taxi rides TO and FROM any City-designated vaccination site falling within three (3) miles of City boundaries. Taxi drivers will stay with the riders throughout the entire process, ensuring both a safe and worry-free return.

Compared to same-month ridership in 2020, ridership in November 2021 increased by approximately 15%. This can most likely be attributed to the steady drops in positive COVID-19 cases.

**DIAL-A-RIDE RIDERSHIP<sup>[1]</sup>**

	Total Rides	Total Passengers	Avg Trips per Day	Avg Cost per Trip
<b>November 2021</b>	1,438	1,814	48	\$12.49
<b>November 2020 comparison</b>	1,247	1,757	42	\$12.87
<b>CY 2021 YTD</b>	<b>15,558</b>	<b>22,430</b>	<b>47</b>	<b>\$12.31</b>

LYFT

Carson residents are eligible to receive a 50% discount off the cost of their Lyft ride. Riders pay half, City pays half, up to a maximum trip cost of \$20. Participants must be 18 years of age or older to ride alone. Rides must start AND end within City boundaries.

**LYFT RIDERSHIP<sup>[1]</sup>**

	Total Rides	Avg total cost per trip	Avg trip cost to rider
<b>November 2021</b>	663	\$11.73	\$5.75
<b>November 2020 comparison</b>	410	\$ 7.08	\$3.52
<b>FYTD 21-22</b>	<b>2,919</b>	<b>\$11.95</b>	<b>\$5.86</b>
<b>April 2020* - present</b>	<b>8,068</b>	<b>\$ 9.85</b>	<b>\$4.46</b>

\*Start of City partnership with Lyft.

Majority of rides took 7-8 minutes in duration, 7.6 miles in distance. Average trip costs are rising due to:

1) increased ride times from traffic returning to pre-pandemic levels and; 2) nationwide shortage of drivers/gig workers.

Compared to ridership during the same time last year, ridership in November 2021 increased by over 61%. This can most likely be attributed to the steady drops in positive COVID-19 cases.

FUTURE PLANS

To compliment the new LBT and proposed Carson Circuit bus routes, staff is working on a future capital improvement plan to purchase new bus shelters and benches. The shelters will be similar to the newer silver models along Carson St. and CSUDH. Staff is working towards replacing all of the remaining shelters by FY 24 in an effort to create a modern and uniform look throughout the City.

<sup>[1]</sup> Data received directly from contractor; statistics delayed due to internal review by contractor before release