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The Community Services Department is comprised of five divisions: Administration, Community Center, Transportation, Recreation and Human Services. The Department delivers services and programs to support citizens' diverse interests in parks, recreation, and culture. This includes operating and maintaining twelve (12) parks and four (4) mini-parks, two (2) aquatic centers and two (2) pools, a sports complex, and a boxing and weightlifting center. The Community Center offers 40,000 square feet of versatile meeting and event space including 12,000 square foot ballroom and meeting rooms that accommodate between 5 and 1,200 guests, and state-of-the-art visual services. And the Transportation Services Division provides citywide transportation programs related to improving the fixed-route public transit system, specialized elderly and disabled transit, transit support of city park programs, and regional air quality issues.

RECREATION DIVISION

PARK FACILITY RESERVATIONS

The Reservations Section continues to follow Los Angeles County Rules and Regulations to include COVID-19 information for all reservations indoor and outdoor picnic grass/shelter areas at all parks in October. For the month of October, there were a total of 95 permits scheduled. Currently, the permits department handled 72 indoor, 23 outdoor (picnic grass/shelter) reservations for October. We had over 200 calls and inquiry for park fees and availability. The City of Carson also hosted our annual Filipino American History Kickoff Event, Women's Conference, Think Pink, Larry Itliong Celebration and Halloween community events. Facility Revenue Summary Report attached at end of report.

ADULT SPORTS

*Note: Revenue is not indicative of weekly/monthly totals; the amount reported represents what was collected at the beginning of the season.

BASEBALL

WEEK	TEAMS	RESIDENT	NON-RESIDENT	*REVENUE
10/4 – 10/8	32	111	241	\$13,440
10/11 – 10/15	32	111	241	\$13,440
10/18 – 10/22	32	111	241	\$13,440
10/25 – 10/29	32	111	241	\$13,440
Month Total	32	111	241	\$13,440

BASKETBALL

WEEK	TEAMS	RESIDENT	NON-RESIDENT	*REVENUE
10/4 – 10/8	20	39	101	\$4,400
10/11 – 10/15	20	39	101	\$4,400
10/18 – 10/22	20	39	101	\$4,400
10/25 – 10/29	20	39	101	\$4,400
Month Total	20	39	101	\$4,400

COED SOFTBALL

WEEK	TEAMS	RESIDENT	NON-RESIDENT	*REVENUE
10/4 – 10/8	15	91	74	\$6,300
10/11 – 10/15	15	91	74	\$6,300
10/18 – 10/22	15	91	74	\$6,300
10/25 – 10/29	15	91	74	\$6,300
Month Total	15	91	74	\$6,300

MENS SOFTBALL

WEEK	TEAMS	RESIDENT	NON-RESIDENT	*REVENUE
10/4 – 10/8	7	43	34	\$2,940
10/11 – 10/15	7	43	34	\$2,940
10/18 – 10/22	7	43	34	\$2,940
10/25 – 10/29	7	43	34	\$2,940
Month Total	7	43	34	\$2,940

Scheduled play is occurring at Foisia, Del Amo, Dolphin and Calas Parks, rotating locations. Soccer play has been taking place at some of the parks but there still has not been success in starting leagues.

COVID has had a significant effect on all Adult Sports. Teams have verbally expressed interest in returning but most have not been successful reforming their teams because of the concern for the virus. The most success has been in the Baseball Leagues which are still not at full capacity.

YOUTH SPORTS

The Fall sports season, which includes girls softball, flag football, and soccer, was expected to start on October 2, 2021. The season was pushed a week late due to delays in uniform deliveries affected by the current shipment crisis. The Sports Official vendor was also unable to assign officials for all of the soccer games, so games began on October 11, 2021. The Youth Sports program is following the Los Angeles County Department of Public Health protocols for Organized Youth Sports that took effect on Wednesday, September 1, 2021. Volunteer Park Associations, parents, and coaches were informed of the new protocols that include the following:

- Outdoor Moderate or High-Risk Sports for youth 12 and older, staff, coaches and volunteers - A weekly negative test result is required for all participants 12 and older who are not fully vaccinated, including children who are playing, staff, coaches, and volunteers; weekly school testing fulfills this obligation.
- No screening testing required for children under 12 playing outdoor sports; weekly school testing fulfills this recommendation.
- Fully vaccinated youth participating in outdoor sports are not required to test weekly unless there is a positive case among players, coaches and/or staff. If there is a positive case, all players, coaches, staff, and volunteers (regardless of vaccination status) are required to have a weekly negative test result for two weeks from exposure to the case and must test negative prior to competitions.

ENRICHMENT CLASSES

Fall classes started the week of September 28, 2021. This season, guitar was offered in person at the Sports Complex on Mondays and Wednesdays. Piano is offered virtually on Tuesdays and Thursdays. Praxis Art classes are once again offered virtually.

TEEN ENRICHMENT CLASSES

Week	GUITAR	PIANO	PRAXIS
10/4 – 10/8	10	9	14
10/11 – 10/15	10	9	14
10/18 – 10/22	10	9	14
10/25 – 10/29	10	9	14
Month Total	40	36	56

PREVENTION AND AFTERCARE SERVICES

Week	New Clients	Open Cases	Closed Cases	Referrals Received	Extra Linkages
10/4 – 10/7	0	9	0	0	5
10/11 – 10/14	0	9	0	0	9
10/18 – 10/21	0	9	0	0	3
10/25 – 10/28	0	9	0	0	8
Month Total	0	9	0	0	25
FYTD Total	29	N/A	29	120	284

Case navigation consists of one-on-one communication between the case navigator and the family on a weekly basis to discuss struggles, accomplishments and goals. Case navigation has been taking place via phone/virtually due to COVID restrictions but is slowly going back to in person upon health review with client and comfort levels. Social connection groups that include, Zumba, Yoga, Crafty Club, and Community Garden are on hold until further notice due to COVID.

KIDS CLUB

With school resuming on August 16, 2021, the Kids Club program also began their operations to provide afterschool care. Some sites did not open until the following week and have been slowly building enrollment. With the Delta variant affecting youth, Kids Club participants are required weekly to show proof of their negative COVID test result from school. Staff are also having to provide weekly COVID test results to HR/Risk Management while working the Kids Club program. Hours of operation are Monday thru Friday 2:00 p.m. – 6:00 p.m.

KIDS CLUB

Week	Calas	Carson	Del Amo	Dolphin	Veterans
10/4 – 10/8	15	18	8	12	33
10/11 – 10/15	18	18	10	10	31
10/18 – 10/22	18	18	10	12	31
10/25 – 10/29	18	18	10	12	31
Month Total	69	72	38	46	126
FYTD Total	141	162	70	222	318

AQUATICS

The 2021 Fall Aquatics Programming started on Tuesday, September 7, 2021 for Carson Pool and Hemingway Aquatic Center. Foisia Pool and Hemingway Aquatic Center will be closed during the Fall Session. All pools have modified / limited programming.

Hemingway Aquatic Center is currently offering Recreational Swim, Aqua Aerobics, Lap Swim, Fitness Swim, Swim Conditioning, and Swim Lessons. All programs are one (1) hour in duration. Hemingway Aquatic Center is operational from 7:00 a.m. – 10:00 a.m. and 3:30 p.m. – 8:30 p.m., Monday – Thursday and 11:00 a.m. – 4:30 p.m. on Saturdays. All programs need a reservation ahead of time by calling the facility; except for Swim Lessons and Swim Conditioning, which require prior registration.

Carson Pool is currently offering Recreation Swim and Lap Swim. Recreational swimming is two (2) hours in duration and lap swimming is one (1) hour in duration. Carson Pool is operational from 11:00 a.m. – 4:30 p.m. only on Saturdays. All programming needs a reservation ahead of time by calling the facility.

Swim Lessons for the fall have been offered at Hemingway Aquatic Center. Swim Lessons have been a success with all classes being filled to their max class size. Classes were also increased by one (1) student per class, giving parents and participants on our waitlist a chance to enroll. Since July 5, 2021, parents were no longer needed to enter the pool to assist with Swim Lessons. Instructors were asked to wear protective visors with plastic screens to help ensure PPE safety. This gave Swim Instructor’s the ability to teach inside the pool with a provided face shield.

Aqua Aerobics programing has been in high demand; currently averaging a minimum of ten (10) participants per session in the mornings at Hemingway Aquatic Center. Aqua Aerobics has continued to be popular during the fall session. Aqua Aerobics will end on November 11, 2021.

As the fall session comes to an end on November 11th, we are looking to hire more staff. We are still trying to hire more lifeguards, swim instructors and cashier clerks for the upcoming 2022 Season.

The Aquatic department provided first aid and set up for the Filipino American history month at the Carson Community Center on October 2nd. The staff helped set up for the Larry Itliong event and also provided first aid for the event on October 23rd at Veteran Park. Staff also provided first aid for the Halloween trunk or treat event at the Carson community center on October 31st.

Below are the up-to-date statistics for the pools:

FACILITY	LAP SWIM (Sr)	LAP SWIM (A)	REC SWIM (A)	REC SWIM (C)	AQUA AEROBICS (Sr)	AQUA AEROBICS (A)	SWIM CONDITIONING (C)
Carson Pool	0	0	1	4	-	-	-
Hemingway Aquatic Center	20	1	10	11	263	16	7
Month Total	20	1	11	15	263	16	7

(SR) Senior, (A) Adult, (C) Child

HEMINGWAY AQUATIC CENTER		
Week	Session	Swim Lesson 3yrs-17yrs
10/4 – 10/15	Session 1 (2 weeks)	2
10/18 – 10/29	Session 2 (2 weeks)	20
Month Total		22

VETERANS SPORTSCOMPLEX

The SportsComplex continues to offer the following GroupEx classes this month: Yoga, Tuesday, 9:30 a.m. – 10:30 a.m.; Zumba, Wednesday, 6:00 p.m. – 7:00 p.m., Muscle Conditioning, Friday, 8:30 a.m. – 9:30 a.m. and Hula Hoop Fitness, Saturday, 9:00 a.m. – 10:00 a.m. This month’s membership remains consistent with Youth and Senior memberships comprising at least 70% of all memberships. The total revenue this month is \$5,540.

The Veterans SportsComplex and Aquatics staff in collaboration with the 2021 Filipino American History Month (FAHM)/Larry Itliong Day Celebration (ITLIONG) Planning Committee presented two citywide special events in October. In celebration of Filipino American History Month in October, the FAHM event was held on October 2, 2021 at the Carson Community Center with 200 people in attendance to kick-off the culture and heritage of Filipino Americans with speeches, entertainment and a wreath-laying ceremony on the Jose P. Rizal Monument. Furthermore, the ITLIONG event recognized the contributions of the late Filipino American labor movement leader Larry Itliong on October 23, 2021 at Veterans Park with well over 500 people in attendance. The event started with a parade of organizations, groups and various clubs and showcased entertainers, speakers, labor awardees and a parade. Additionally, the winners of the ITLIONG poster/essay contest were announced that day.

VETERANS SPORTSCOMPLEX

Week	Total Members	Daily Guests	Daily Guest Pass
10/1 – 10/2	94	2	10
10/3 – 10/9	419	5	35
10/10 – 10/16	422	5	34
10/17 – 10/23	342	11	26
10/24 – 10/30	358	12	75
Month Total	1,635	35	180

CAPITAL IMPROVEMENT PROJECTS

On Tuesday, October 5, 2021, City Council approved Resolution No. 21-125 that allows the City Manager to submit applications for grant funds from the Los Angeles County Regional Park and Open Space District for Measure A Funding. With the approved Resolution No. 21-125, the City of Carson submitted an application for the competitive “Regional Recreation Facilities, Multi-use Trails and Accessibility” grant program before the deadline of Thursday, October 28, 2021 by 10:00 a.m. The City is seeking a competitive grant just under one million dollars to help fund the Mills Park Improvement Project that includes remote restroom, monument sign, concrete splash pad, picnic shelters (3), and installation of shade structures for playground (2), building entrances, and outdoor fitness area.

Now that the City is back in good standing with LA County, the annual allocations have accrued over the last five years. The Community Services Department will work with the Public Works Department on current CIP. According to the Regional Park and Open Space District (RPOSD) the current exclusive non-competitive fund balances for the City of Carson are listed below:

Funding Source	Allocated/Available Amount
<p style="text-align: center;">Annual Allocations via Measure A</p> <ul style="list-style-type: none"> • Allocations are available to eligible agencies on an ongoing, yearly basis. • Agencies have several options for how they may use their annual allocation. One option must be selected each year. <ul style="list-style-type: none"> ○ Accrue all or portion of available funds for up to five years. ○ Expend all or a portion of available funds. • Agencies must inform RPOSD of their plans during the initial registration process and in subsequent annual verifications of registration information. 	<p>\$2,573,102.32</p>
<p style="text-align: center;">Maintenance & Servicing (M&S) Balance via Prop A</p> <ul style="list-style-type: none"> • M&S funds can be used to offset increased maintenance costs resulting from RPOSD funded projects only. M&S funds shall not be used to fund existing levels of service. • Prop A M&S funds can only be used on Prop A projects 	<p>\$370,561.28</p>
<p style="text-align: center;">Maintenance & Servicing (M&S) Balance via Measure A</p> <ul style="list-style-type: none"> • M&S funds can be used to offset increased maintenance costs resulting from RPOSD funded projects only. M&S funds shall not be used to fund existing levels of service. • Measure A M&S funds can be used for Prop A or Measure A projects. 	<p>\$349,057.28</p>

SPECIAL EVENTS

The 2021 City of Carson JAZZ FESTIVAL was conducted virtually on Saturday, October 2nd in collaboration with the Carson Citizens Cultural Arts Foundation. We had hundreds of people enjoy performances by Jazz in Pink, Del Atkins and the Legacy Ensemble, CSUDH Jazz Ensemble, and our headliner Donald Hayes all from the comfort of their homes. This is one of the longest running events in the City of Carson and we hope to conduct this event in person in 2022. The City allocated \$28,529 from the general fund. There was no revenue generated for the event, and expenses totaled \$23,659.08

In celebration of FILIPINO AMERICAN HISTORY MONTH (FAHM) in October, the event was held on October 2, 2021 at the Carson Community Center with 200 people in attendance to kick-off the culture and heritage of Filipino Americans with speeches, entertainment and a wreath-laying ceremony on the Jose P. Rizal monument. The special event budget was \$5,000 specifically allotted for professional services and supplies and materials. The total expenditures for the event totaled \$4,371.25.

The 7TH ANNUAL IT’S ALL ABOUT ME WOMEN’S HEALTH CONFERENCE & BUSINESS EXPO was attended virtually by nearly 200 registrants on Friday, October 15, 2021 from 7:30 a.m. – 12:00 p.m. The theme of this year’s event was *Self-Care & Wellness: Surviving Covid-19*. Attendees enjoyed a welcome from Mayor Lula Davis-Holmes, and Nadine Gills-Ward served as the Mistress of Ceremony for the event. There was a one-hour panel discussion and eight (8) workshops to choose from during two (2) hour-long

sessions with scheduled panelists and session presenters Alexis Brooks (dietician), Dr. Griselda Gutierrez, MD (Family Physician), Dr. Astrid Reina, PHD (Clinical Health Psychologist), Dr. Heather Schickedanz, MD (Family Physician-Geriatrician), Dr. Charmi Shah, MD (Family Medicine Physician), Dr. Mamta Singhvi, MD (Radiation Oncologist), Dr. Priya Pillutla, MD (Associate Chief of Cardiology), Dr. Sophia Momand, MD (Family Physician), Dr. Myisha Driver, PHD (Psychologist), Dr. Dominique Eugene, PHD (Psychologist), Dr. William T. Long, MD (Surgeon), and Dr. James T. Black Jr., DDS (Dentist). Following the panel and sessions, the attendees were treated to a musical performance by saxophonist extraordinaire Donald Hayes, and the event was closed out by a recognition of cancer survivors, a raffle, and closing remarks by Mayor Lula Davis Holmes. The City allocated \$48,262 from the general fund for the event. Revenue for the event (from ticket and ad sales) totaled \$4,810, and expenses totaled \$20,106.85.

The LARRY ITLIONG DAY Celebration (ITLIONG) event recognized the contributions of the late Filipino American labor movement leader Larry Itliong on October 23, 2021 at Veterans Park with well over 500 people in attendance. The event started with a procession of organizations, groups and various clubs, showcased entertainers, speakers, labor awardees, informational vendors and a parade. Additionally, the winners of the ITLIONG poster/essay contest were announced that day. The overall budget for the event was \$17,000 and the event expenditures totaled \$15,022.79.

RED RIBBON WEEK (RRW) commenced on Saturday, October 23rd with a Kickoff Day Outreach Tabling at Veterans Park from 8:00 a.m. to 2:00 p.m. in collaboration with the Filipino American History Month event. Red ribbons were tied at the Community Center from 2:00 p.m. – 4:00 p.m. On Wednesday, October 27th a Virtual Workshop on Families and Alcohol was held from 4:00 p.m. – 5:00 p.m. The Inktober RRW Virtual Contest was held on Thursday, October 28th from 4:30 p.m. – 5:30 p.m. And the week ended with a RRW Caravan on Saturday, October 30th from 11:00 a.m. – 12:00 p.m. Gifts and prizes were awarded to contest winners on each event day. Overall, there were 184+ total participants combined for each event.

The HALLOWEEN DRIVE THRU took place at the Community Center on October 31st from 5:00 p.m.-8:00 p.m. A total of 360 vehicles and 933 kids were expected through the registration on Eventbrite. All kids received a goodie bag. The Double Tree donated cookies, Chick-Fil-A donated free coupons for a choice of cookie or brownie, Norms Restaurant donated coupons, and Phillips 66 donated popcorn. The local parks decorated booths that were both family friendly and scary for the drive thru.

UPCOMING EVENTS

WINTER RECITAL

Date/Time: Thursday, December 16, 2021, 6:00 p.m.

Location: Virtual

HUMAN SERVICES

STROKE CENTER

The Stroke Center is open Monday through Thursday from 8:30 a.m. – 4:30 p.m. for Occupational Therapy, appointments only. Dr. Penoliar and each of the interns treat 5-6 patients daily between 9:00 a.m. – 3:00 p.m., allowing time for treatment and patient planning and discussion. Staff is on duty at all times during each patient appointment, along with their caregiver, assuring all COVID-19 protocols are adhered to by staff and patrons alike. The Stroke Center is cleaned and maintained daily with some changes in the set-up to allow for more ease of movement and space. The process of programming discussions continues as we prepare the Stroke Center for its members' highly anticipated return.

SENIOR RECREATION

Senior Recreation continues to offer Zoom fitness and dance classes run by two designated staff members, Monday through Thursday from 9:30 a.m. – 10:30 a.m. Class attendance fluctuates with approximately 2

to 18 students per class. Staff continues to offer in-person classes at Carson Park and Stevenson Park inside the gymnasium, including Zumba, Yoga, Hula Hoop, and Functional Fitness, with approximately 12 to 58 participants per class. All classes are held Monday through Thursday from 9:30 a.m. to 10:30 a.m. Foisia Park continues to provide an open fitness center for senior participants Monday through Friday from 8:00 a.m. – 10:30 a.m., where seniors can play basketball or utilize the weight room. Two staff members are available to check participants in and clean/sanitize the facility; however, since this is a drop-in program, no instructor or class is provided at the site.

SENIOR VIRTUAL CLASSES

WEEK	ZUMBA	FUNCTIONAL FITNESS	SALSA	YOGA
10/4 – 10/8	Class postponed until 11/1/21	6	Class cancelled	10
10/11 – 10/15	No session	7	Class cancelled	10
10/18 – 10/22	No session	6	7	12
10/25 – 10/29	No session	8	7	11
Month Total	0	27	14	43
FYTD Total	203	583	231	690

SENIOR IN-PERSON CLASSES AT CARSON PARK

WEEK	HULA HOOP FITNESS	ZUMBA TUESDAY	YOGA	ZUMBA THURSDAY
10/4 – 10/8	9	56	27	53
10/11 – 10/15	12	58	26	51
10/18 – 10/22	12	56	24	Class cancelled
10/25 – 10/29	14	Class cancelled	28	Class cancelled
Month Total	47	170	105	104
FYTD Total	384	1467	686	1528

SENIOR IN-PERSON CLASSES AT STEVENSON PARK

WEEK	YOGA	FUNCTIONAL FITNESS	ZUMBA
10/4 – 10/8	8	11	34
10/11 – 10/15	7	10	37
10/18 – 10/22	9	11	Class cancelled
10/25 – 10/29	8	12	Class cancelled
Month Total	32	44	71
FYTD Total	354	450	1469

SENIOR SOCIAL SERVICES

Senior Social Services has initiated in-person programs while continuing to assist telephonically and virtually throughout COVID. Staff continues to do everything possible to ensure homebound seniors can stay at home safely while having their essential needs met. Through contactless visits, the Geriatric Aides provide lunches to seniors throughout the week and run errands, including trips to the grocery store and pharmacy to assist with essential chores. There is a waitlist for seniors in need of Geriatric Aide services once the program resumes in its usual capacity; calls for this assistance seem to increase, especially with the Dominguez Channel issues.

The Assisted Living program has been assisting other departments, including Code Enforcement and Transportation. With the assistance of the Geriatric Aide staff, the coordinator visits seniors who have no means of transportation, completes Dial-A-Ride applications (DAR), Carson Essentials 2.0 verification, Code Enforcement Hoarding cases, and general welfare checks. In addition, coordinators and Geriatric Aides take shifts in the Dominguez Channel call center.

Keeping abreast of resources developed through the county, state, and federal programs have been essential in providing our seniors with the latest programs they may be eligible for, along with organizations and community partners that continue to offer virtual programming. Welfare checks continue in collaboration with the county's adult protective services and the Carson Sheriff Station.

The "*Senior Share*" program continues to run every Tuesday of each month, with a great turnout of enthusiastic members with interest that continues to grow from having opportunities to story tell and exchange words of wisdom. The Bereavement Support Group reconvened its in-person sessions every Wednesday with full attendance, including returning members and several new ones. Caregiver Support Group runs bi-weekly on the 1st and 3rd Tuesday of each month. Seniors who have been primarily homebound during the COVID pandemic are highly appreciative and excited about programs coming back in the safest possible ways. Although it does not seem likely that additional in-person programs will start during this calendar year, several holiday programs will be available.

Beginning in November, Thanksgiving baskets donated by the International Longshore Warehouse Union will be delivered by staff to homes of seniors and their families. In December, Silver Cheer will again deliver gifts to homebound seniors sponsored by volunteer employees wanting to give back at this time. The local Kiwanis has also committed to having Santa assist with delivering holiday meals and gifts in December. The holiday luncheon is an in-person occasion that the seniors look forward to all year.

EARLY CHILDHOOD

During the month of October, the children investigated spiders, learned the parts of the pumpkin, how they grow, why trees change every season, and what makes an insect unique. All classes discussed our world and the changes they see from Summer to our Fall season.

EARLY CHILDHOOD EDUCATION

WEEK	In-Person		In-Person
	AM	PM	FT
10/4 – 10/8	25	13	36
10/11 – 10/15	25	13	36
10/18 – 10/22	25	13	36
10/25 – 10/29	25	13	36
Month Total	100	52	144
FYTD Total	441	181	772

THERAPEUTIC RECREATION

Fall programming began its seventh week of the session and in-person activities are running smoothly. Participants have been able to learn a new sport in bocce, make mosaics/fall wreath in Art, and a scavenger hunt in Virtual Social Club. The session will end on November 4, 2021.

THERAPEUTIC RECREATION

WEEK	BOCCE	SOCIAL CLUB	EXERCISE	ART & CRAFTS
10/1	No class	No class	No class	No class
10/4 – 10/8	No class	5	No class	8
10/11 – 10/15	9	6	No class	8
10/18 – 10/22	8	6	No class	8
10/25 – 10/29	No class	8	No class	9
Month Total	17	25		33
FYTD TOTAL	40	152	194	227

SPECIAL INTEREST CLASSES

Start Smart Soccer ran smoothly during October and will end the week of November 8, 2021 with a brief hand-out of trophies to the participants. Start Smart classes will resume with basketball in early February 2022. The Fit Happens Bootcamp classes remained consistent until they were suspended the week of October 18, 2021, due to the Dominguez Channel odor and the uncertainty of any possible ill effects. Classes will resume when it is safe from any potential harm. Discussions have begun for Zoom with Santa again for the 2021 holiday season, as we feel live home visits with Santa still cause an elevated risk to both staff and participants. We are working hand in hand with ActiveNet trainers to help ease the registration process of our Zoom program.

COVID TASK FORCE

The COVID Task Force was initially created to assist the community with emergency programs and resources needed for the COVID-19 pandemic. However, over the past year the needs of the community have evolved from assisting and feeding many residents, to providing COVID testing, supporting homebound seniors, collaborating with outside organizations, and providing vaccinations.

Staff’s biggest challenge was creating innovative ways to deliver these services to an elderly population with little technical knowledge. To solve this issue, staff created call centers to answer questions from the community, provide welfare checks to homebound seniors, and distribute flyers of all current programs, including our daily Grab-N-Go lunch program. Currently, the infection rate has decreased, reducing the number of testing days and increasing the number of vaccination pop-ups.

WEEK	CALL CTR	GRAB & GO MEALS	TEST SITE CALL CTR	TEST SITE TEST GIVEN	TEST SITE HOME VISITS	CETG 2.0
10/4 – 10/7	0	1857	9	160	0	19
10/11 – 10/17	0	1500	9	529	0	16
10/18 – 10/21	0	1500	11	150	0	14
10/25 – 10/28	0	600	9	527	0	39
Month Total	0	5457	38	1366	0	88
FYTD Total	17,217	224,573	9,535	43,320	109	1,806

Discontinued Programs - Carson Essentials to Go: 1,656; Food Distribution: 300; Meals on Wheels: 11,146

COMMUNITY CENTER

RENTALS

The Community Center is open for rentals. Data for the month of October is as follows:

WEEK	INTERNAL	EXTERNAL	REVENUE	FY 21-22 Revenue YTD	FY 21-22 External YTD
10/3 – 10/9	15	9	1,632.60	36,194.85	51
10/10 – 10/16	15	9	3,425.50	23,254.61	36
10/17 -10/23	14	8	2,642.50	19,278.00	33
10/24 – 10/30	12	12	9,835.20	35,617.80	47
Month Total	56	38	17,535.80	114,345.26	167

TRADESHOWS

Community Center staff attended the Wedding Salon trade show on Monday, October 11th at the Casa Del Mar Hotel in Santa Monica. The Center had a vendor booth displaying the amenities and catering services available to the public who wished to book events as well as partnering with the DoubleTree Hotel as a destination to stay.

FACILITY IMPROVEMENTS

The Audio Visual & Lighting upgrades work to the Main Halls and Carson-Dominguez have begun. The vendor, MediaStar Inc., is focusing its efforts on Hall B and will schedule the remaining Halls accordingly, then move to Carson-Dominguez. Staff is also looking into flooring options throughout the facility other than carpet and replacing the umbrella light fixtures in the West Wing and Patio.

TRANSPORTATION

The City of Carson's Transportation Division provides city-wide transportation programs including: fixed-route public bus service, first mile/last mile ride-hail services, specialized elderly and disabled transportation (Dial-A-Ride/Access), and bus transportation in support of City parks and youth programs. Transportation also works directly with LA Metro, South Bay Cities Council of Government (SBCCOG), and South Coast Air Quality Management District (AQMD) on a variety of transportation policies, new initiatives, and funding opportunities.

CARSON CIRCUIT

The Disaster Council suspended the Carson Circuit effective March 28, 2020 out of safety concerns related to the COVID-19 pandemic, and the possibility of spreading the virus to passengers and bus operators. Prior to the declared pandemic, with the aim of improving regional travel to and from the city, staff had engaged Long Beach Transit (LBT) in discussions to provide fixed-route bus service in Carson.

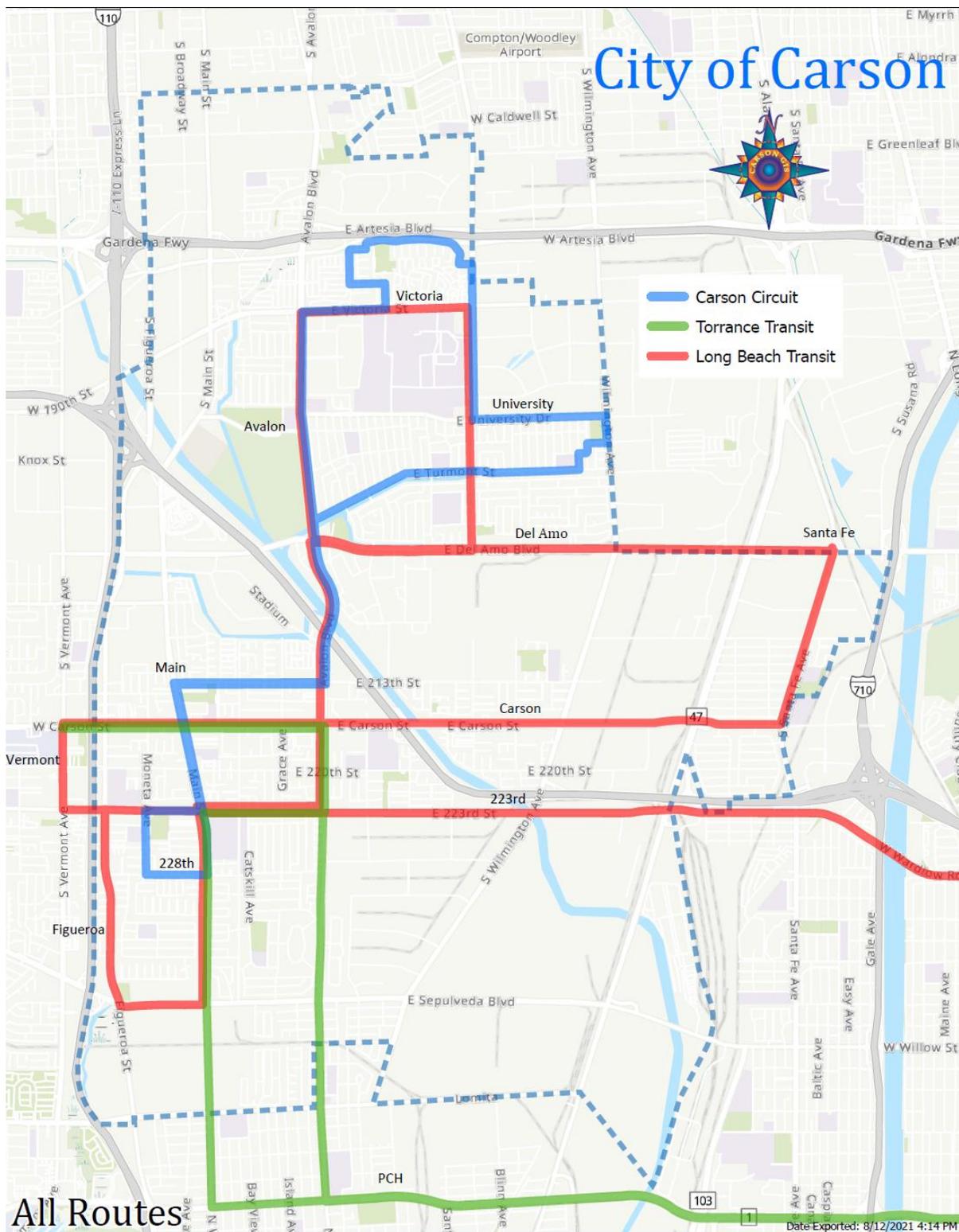
As of September 27, 2021, LBT is providing fixed-route bus services in Carson across four (4) routes. Riders can now travel down major surface streets in both directions and make faster connections to major destinations and neighboring bus lines. Service hours and route schedule can be accessed through <https://ridelbt.com/carson/>.

In conjunction with this new service, the Transportation Division is proposing to reestablish the Carson Circuit as a staff-operated service in the form of two (2) new routes. The new Carson Circuit service will run concurrently with LBT, servicing areas that may require a longer walk to a bus stop, provide connections to LBT and other bus lines, and help Carson's students travel to and from their respective schools.

On October 19, 2021, the City Council approved the proposal as recommended. Service will operate during peak commuting times between 7:00 a.m. – 9:55 a.m., and again from 2:00 p.m. – 4:55 p.m. to better meet the needs of Carson's riders. These modifications are also supported by the City's recently completed Comprehensive Operations Analysis, or route study. Upon obtaining insurance coverage for this new

service, staff anticipates going live by January 1, 2022. The launch of the new Carson Circuit will be advertised through the City's social media pages, flyers, and more.

Proposed Service Map;



DIAL-A-RIDE

Dial-A-Ride services are now available to Carson residents of all ages, with or without disabilities. Participants can order on-demand taxi service and receive a 50% discount off their ride. As of March 2021, Carson residents can take advantage of complimentary no-cost taxi rides TO and FROM any City-designated vaccination site falling within three (3) miles of City boundaries. Taxi drivers will stay with the riders throughout the entire process, ensuring a safe and worry-free return.

Compared to ridership during the same time last year, ridership in September 2021 increased approximately 25%. This can most likely be attributed to the steady drops in positive COVID-19 cases.

DIAL-A-RIDE RIDERSHIP^[1]

	Total Rides	Total Passengers	Avg Trips per Day	Avg Cost per Trip
September 2021	1,436	1,791	48	\$12.32
September 2020 comparison	1,143	1,729	38	\$13.10
CY 2021 YTD	12,644	18,812	47	\$14.35

LYFT

Carson residents are eligible to receive a 50% discount off the cost of their Lyft ride. Riders pay half, City pays half, up to a maximum trip cost of \$20. Participants must be 18 years of age or older to ride alone. Rides must start AND end within City boundaries.

LYFT RIDERSHIP^[1]

	Total Rides	Avg total cost per trip	Avg trip cost to rider
September 2021	643	\$11.92	\$5.84
September 2020 comparison	349	\$7.08	\$3.54
FYTD 21-22	1,548	\$12.03	\$5.91
April 2020* - present	6,697	\$9.52	\$4.31

*Start of City partnership with Lyft.

Majority of rides took 5-10 minutes in duration, 0-2 miles in distance. Average trip costs are rising due to 1) increased ride times stemming from traffic returning to pre-pandemic levels, and 2) nationwide shortage of drivers/gig workers.

Future Plans

To compliment the new LBT and proposed Carson Circuit bus routes, staff is working on a future capital improvement plan to purchase new bus shelters and benches. The shelters will be similar to the newer silver models along Carson Street and Cal State University Dominguez Hills (CSUDH). Staff is working towards replacing all of the remaining shelters by FY 24 in an effort to create a modern and uniform look throughout the City.

^[1] Data received directly from contractor; statistics delayed due to internal review by contractor before release